



BitRewards White Paper

Bringing blockchain to customer loyalty

December 30, 2017

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“The received wisdom that economic inequality is fated to endure and even get worse makes all of us, in a little way, Marxists. But what if the model of organization that Weber and his inheritors in economics and sociology found to be the most adapted to competition and management in modern life has become obsolete? What if power is dispersing, coming to dwell in new forms and through new mechanisms in a host of small and previously marginal players, while the power advantage of the big, established, and more bureaucratic incumbents decays? The rise of micropowers throws open such questions, for the first time. It holds out the prospect that power may have become remarkably unmoored from size and scale.”

— **Moisés Naím,**

The End of Power

From Boardrooms to Battlefields and Churches to States, Why Being In Charge Isn't What It Used to Be

Executive Summary

Loyalty is trust. Trust is called a new currency, just like the bitcoin, because the difference in trust between a company and its competitors directly translates into how much money each of them is going to make.

Every year millions of retailers spend in excess of \$20 billion on software that improves the loyalty of their customers. They need to do that in order to stay competitive in the current crowded marketplace. Loyalty programs are not only costly, but also time consuming and cumbersome to set up. More often than not, customers only get more frustrated from participating in them not being able to figure out how to earn points/bonuses or how to redeem them. This results in a situation when most loyalty programs just don't pay themselves off and shut down in less than 12 months.

We are a team that has been working together for 5 years in GIFTD, an innovative profitable loyalty SaaS company that helps hundreds of small and medium-sized e-commerce businesses to increase their revenue by an average of 17%. We are building BitRewards as a spinoff from this successful business because blockchain allows introducing a new approach to loyalty and rewards market, which will create a new value for the customers, merchants, and community.

BitRewards is a blockchain loyalty platform and ecosystem that enables retailers to reward the purchases made by their customers, friends invited by them, and other configurable actions with cryptocurrency. It has an absolute value for the customers, as they get liquid Ethereum-based tokens for their purchases, which can be redeemed for purchases or transferred to another crypto-wallet. The price of the tokens is also set for growth due to our unique business model, so these rewards may go up in value in the course of time, rather than expire.

BitRewards also brings a lot of benefits to retailers because they get customers that are more satisfied with the rewards in crypto and become more loyal. A comprehensive loyalty program increases the revenue of the retailer. Stores are also tapping into the audience of crypto-enthusiasts, which is very active and appreciates the attention from the regular businesses.

The unique value proposition for retailers is that BitRewards will offer this valuable and expensive loyalty technology free of charge. Retailers will only have to buy BIT in the open market to reward their users. The value of such software starts from \$200/month; therefore, thousands of retailers will be keen to connect to the platform. We can make such claim because we have been operating on the rewards and loyalty software market for more than 5 years and have got over 500 clients - online stores that know their needs well. BitRewards also uses AI-based predictive analytics, which allows

configuring the rewards and actions to suit the needs of a particular business and address its unique target audience and achieve the highest return on investment from every dollar spent on the rewards.

BitRewards is compatible with the majority of existing e-commerce systems (Magento, Shopify, WordPress, Ecwid, etc.). It is easy to integrate and has a simple API.

Tokens — BIT:

Internal BitRewards tokens are called BIT and comply with the ERC20 standard. BIT is an internal currency and is used to conduct all operations within the BitRewards ecosystem.

Customers of the online stores participating in BitRewards Network will receive BIT as cash-back — a certain configurable amount or percentage off their purchases, purchases of their friends referred to the store, shares, and likes on social networks and other actions. The cash-back will be credited to the customer's automatically created crypto-wallet connected to the store via a BitRewards plugin.

BIT can be redeemed at the same store or with the other BitRewards participating merchants via an online crypto-wallet connected to the participating merchants. The BIT balance of the customer's crypto-wallet may also be connected to the bank debit card, which the users can use as if they would with their regular Visa or MasterCard. The customers will appreciate the opportunity because they get a liquid cryptocurrency instead of loyalty points.

The customers can also buy BIT at an exchange or via the Bancor liquidity smart contract.

The private key to a token holder's BIT can be stored on the wallet provided by BitRewards network platform, on a standard Ethereum wallet, or on any wallet supporting the ERC20.

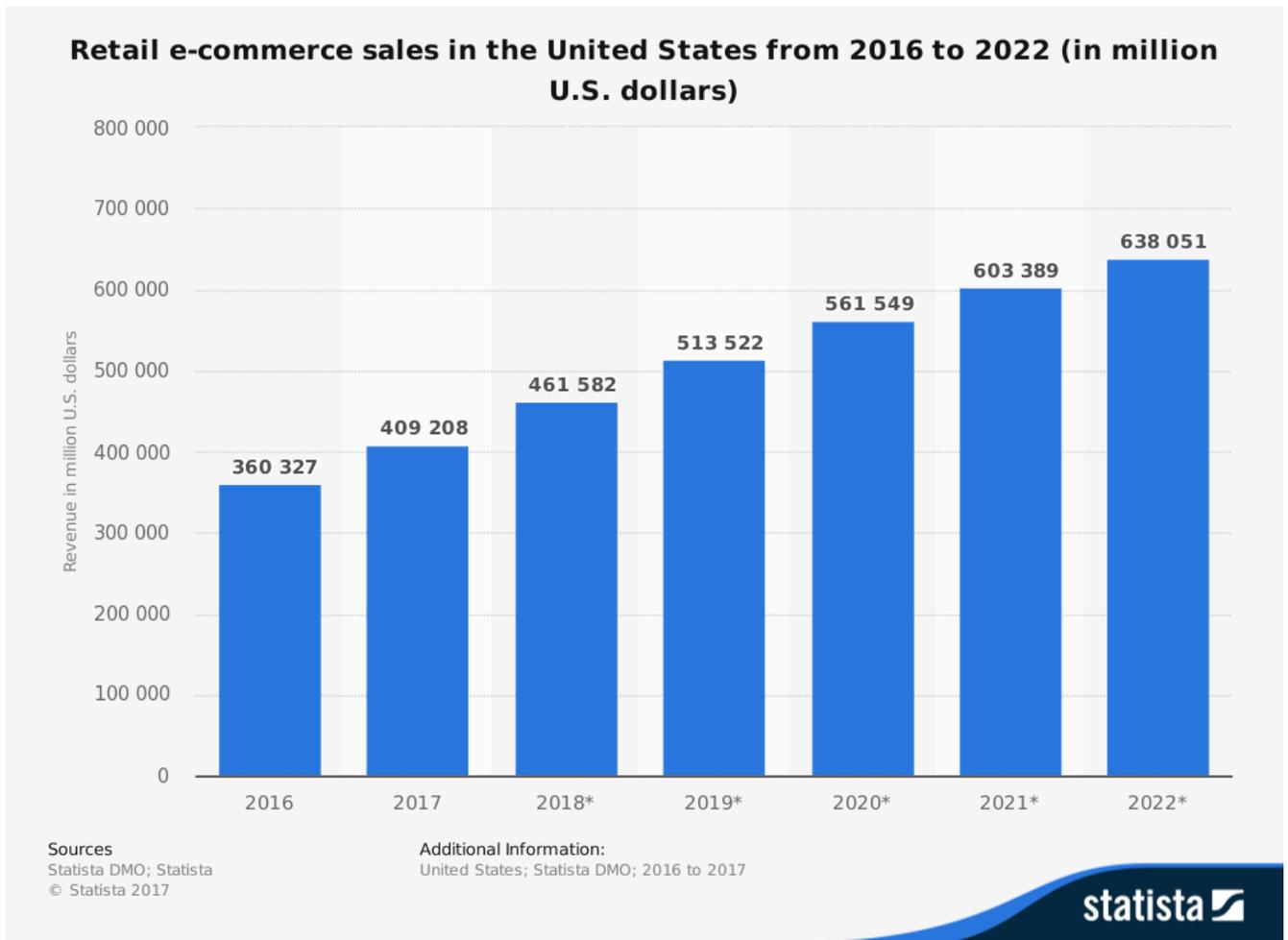
The value of BitRewards tokens is determined at open cryptocurrency exchanges. Tokens can be exchanged to ETH, Bitcoin, or fiat currencies. The tokens are accepted by all merchants that use the loyalty platform and other partners of BitRewards Network.

The BIT token exchange rate may grow due to the limited initial issuance of 2 billion tokens and the demand for tokens from the growing number of retailers joining the platform exceeding the supply from the customers who redeem the tokens for purchases or sell them at the exchange, which will create an ascending path of least resistance.

Market overview

Preface

BitRewards is designed for all types of retailers, but our sweet spot is e-commerce because they accept such services willingly plus they are easy to scale. The e-commerce market has been growing consistently every year, and, according to Statista data, the market will increase more than 70% in the US over the next five years (from \$360 billion in 2016 to \$638 billion in 2022).



The rapid growth of e-commerce, the automation of purchase processes and delivery have made this market extremely competitive. Today's customers are more price-sensitive, expect more from brands, and compare prices on a regular basis. Customer loyalty, measured in repeat purchases and referrals, is the key driver of profitability for online businesses, even more so than for offline companies, according to a series of joint studies in online retail by Bain & Company.

User acquisition today is one of the costliest activities for any retailer. Official stats suggest that the average conversion of traffic into purchases in e-commerce comes to 3% while the real-life figures are 1% and less. And it is clear why: our attention span today is 8 seconds - less than that of a goldfish.

Businesses spend an increasing amount of resources wrestling for customer attention, and this is only half the task: they also have to retain that attention. Studies show that acquiring a new customer is anywhere from 5 to 25 times more expensive than retaining an existing one. Customers, on the other hand, are very likely to switch brands, particularly when the competition is a click away. Because of that, retailers must invest in the loyalty of their customers. Multiple data sources show that loyal customers stick around longer, buy more often, cost less to process, assist in price competition, tell their friends about their experiences, and provide valuable feedback.

Loyalty management market

Loyalty systems in retail are designed to reward customers for their past purchases or other useful actions, and provide them with incentives for making future purchases. Rewards programs enable activation, retention, up-selling and referrals, along with providing a strong value offer to the customer. A typical loyalty management system is comprised of operational parameters, such as transaction types, program design, and funding options. It further includes value parameters such as redemption options, redemption thresholds, and earnings rates.

Businesses are actively adopting loyalty programs:

- 63.7% of small businesses plan on using a customer loyalty program in 2016 ([Belly](#))
- 38% of executives have a dedicated budget for customer experience ([Leapfrog Marketing Institute](#))

The market for loyalty programs is growing and will reach \$4 billion by 2020 ("[Loyalty Management Market](#)" report by [MarketsAndMarkets](#)). There's approximately another \$1 billion in digital gift cards and at least \$11 billion in referral solutions. On top of that, more than \$50 billion loyalty points are issued globally each year. According to a Deloitte report, enrollment in loyalty programs across various industries reached 3.3 billion memberships in 2015 and has more than tripled since 2000. Despite this rapid growth, customer loyalty rewards programs are not realizing their full potential.

According to the 2016 Bond Loyalty Report, North American consumers participate in 13.4 loyalty programs on average but are only active in about half of those. Moreover, only 44 percent of consumers said they are "very satisfied" with the loyalty program experiences.

Key problems for loyalty and rewards solutions

Encouraging loyalty is not an easy game. A lot of customer issues can result in problems for loyalty rewards providers, including:

Account inactivity

With many loyalty programs, the need to take additional actions and non-transparent reward schemes is perceived negatively by customers and leads to adoption decrease and customer inactivity. According to 3Cinteractive, 70% of consumers do not sign up for a loyalty program due to the inconvenience and time required to complete the registration.

Low redemption rates

According to The 2016 Bond Loyalty Report, the percentage of customers who were active members was only at 50 percent. Out of these members, 20% never redeemed their received bonuses and rewards. Also, according to this report, loyalty and rewards program members who do not make redemptions are 2.7 times more likely to defect from one program and join another.

REDEMPTION

IS THE KEY TO MEMBER EXPERIENCE



More than 1/5 of Members have **never** made a redemption, and...

2.3x

...Non-redeemers are 2.3x more likely to defect than those who redeemed in the past 12 months

Source: THE 2016 BOND LOYALTY REPORT

Low client retention

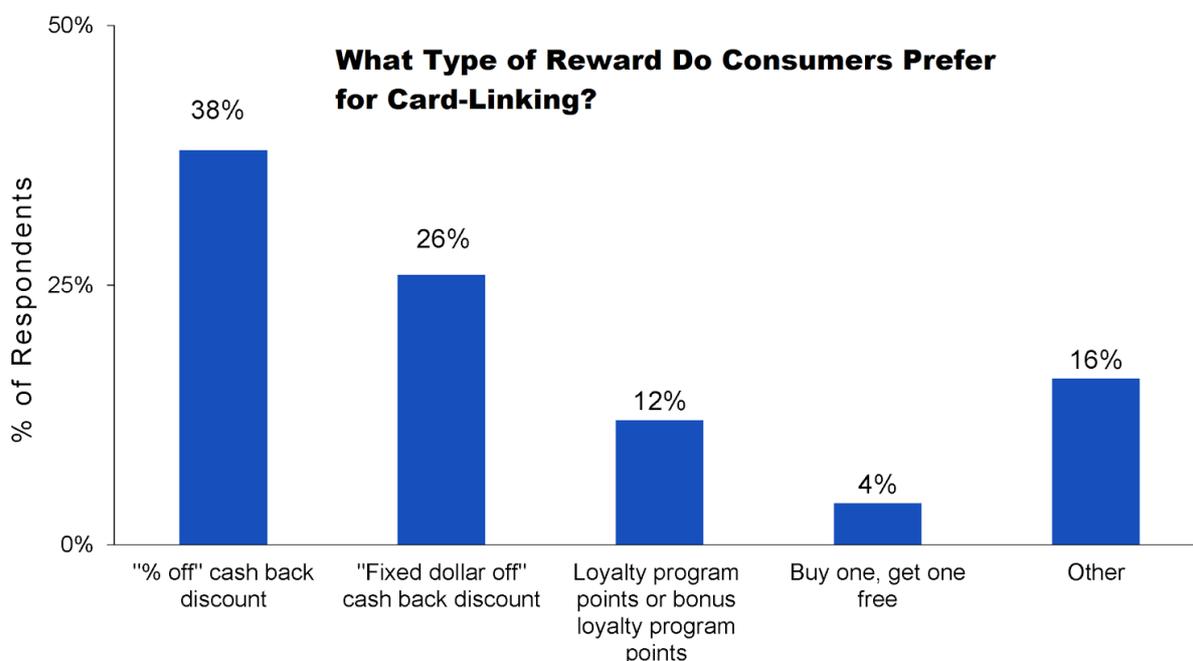
Existing loyalty programs give insufficient motivation to encourage repeat purchases. According to COLLOQUY “Customer loyalty 2015 & beyond report”, the top two reasons why consumers stop participating in a loyalty program are: the program did not provide offers that were of interest (56%), and it was too hard to earn points for rewards (54%).

Increased costs for customer service

Retailers who want to set up their own in-house loyalty program need to not only invest time, money and effort, but also arrange a solid customer support service specifically aimed at the loyalty program, which incurs training and sometimes hiring employees, the implementation of internal practices and procedures, reporting, and analysis. The more sophisticated the loyalty program rules are, the higher the cost of customer service.

Low motivation by offered rewards

According to CardLinx's 2016 Card-Linking Industry Survey, 64% of consumers prefer cash-back payments as part of rewards, and only 12% prefer programs that suggest the accumulation of bonuses, points or miles.



At the same time, loyalty programs are still one of the most effective solutions to generate more revenue from existing customers. According to a Talech Retail Technology report, 87% of customers say they want loyalty programs.

The outlined problems could be solved by an integrated loyalty system, which would provide customers with convenient tools to earn rewards and redeem them for valuable purchases.

With the emergence of blockchain technology, creating such a system has become possible. Our hypothesis that the new approach to rewards and loyalty - with the use of blockchain and smart contracts can deliver an effect of synergy, is confirmed by the recent blockchain experiments of Deloitte, IBM, China Union Pay, MasterCard, VISA and many others.

Value proposition

BitRewards is a B2B2C rewards and loyalty solution built using blockchain and smart contract technology. The platform enables merchants to reward shoppers with BitRewards tokens (BIT, an ERC20 token) for their and their friends' purchases and other valuable actions with configurable rewards. AI-based analytics allows to set up and adjust the rewards in order to achieve the best conversion and loyalty, which results in increased sales. The decentralized rewards management on blockchain makes the platform unique and delivers a great value to all platform members and their customers:

- for the retailers – a free, premium blockchain loyalty management system worth \$200-\$2000 per month.
- for the customers – cryptocurrency rewards, which they can turn into real money or redeem for purchases. The rewards do not expire and, in fact, tend to go up in price.

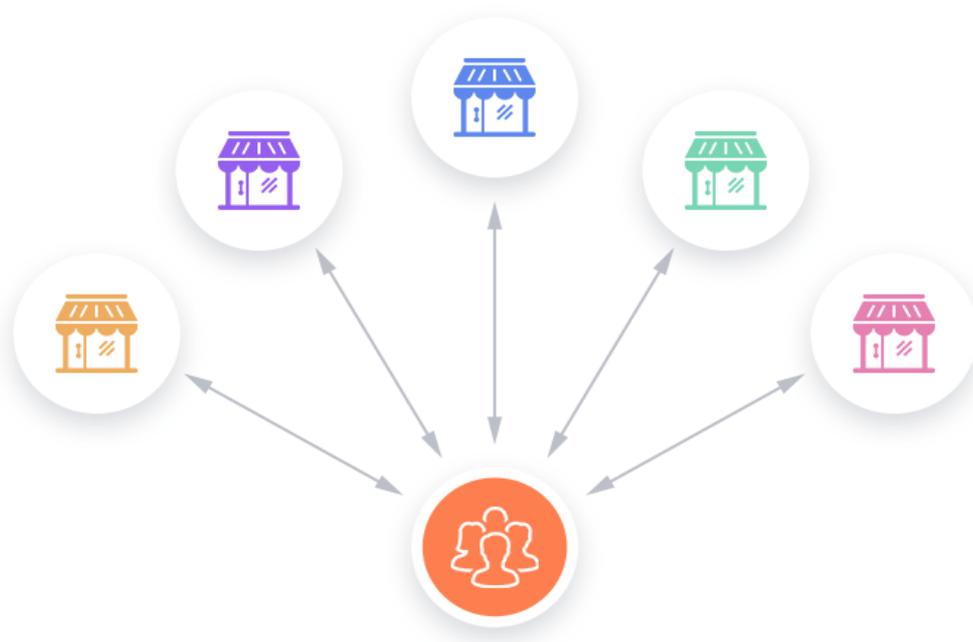
Our platform provides the necessary infrastructure for loyalty management system: modules or plug-ins for all popular online trading platforms (OpenCart, Shopify, WordPress, Magento, etc.), mobile wallets for customers, mobile apps, and extensions for browsers (Chrome, Firefox).

Since BitRewards is a decentralized system, its solutions are easily scalable and have no geographical or platform limitations or restrictions. In fact, the plug-in can be downloaded from the app stores of e-commerce platforms and web developers and any retailer can be connected to BitRewards in a matter of a few minutes.

How does BitRewards solve the main problems of loyalty systems?

Account inactivity

BitRewards consolidates retailers in an integrated open-loop loyalty system and provides a simple and convenient user interface with a customer-centric approach. Every individual user will have a single wallet accessible from the website of any participating merchant or from a web or mobile application. There is no need to register for a standalone loyalty program of each retailer, and the acquired tokens can be redeemed with any network member.



Customer-centric approach in BitRewards Network

Low redemption rates

Unlike existing loyalty systems that give points, BitRewards transfers value into tokens and credits them directly to the customer's wallet. The value of the rewards denominated in cryptocurrency is poised to go up along with the growth of the crypto-economy and the market share of the blockchain-based services and infrastructure, which will make customers want to spend their tokens for additional purchases. Users will also be receiving regular reports and offers from the stores where they made their purchases, which will also incentivize their further actions.

Increased costs for customer service

Merchants can use the BitRewards platform for free. It can be easily installed and set up and does not require any special technical knowledge or skills.

The workflow around receiving and spending BitRewards tokens will be standard for all participating customers. Questions will be handled by the BitRewards service operator that provides technical guidance, support, and quality assurance.

Low motivation by offered rewards

Customers will perceive the received cryptocurrency as being "free". It will spur their additional interest in cryptocurrencies and create demand for valuable rewards from the places they will shop at.

BitRewards benefits

New customer experience

The BitRewards decentralized loyalty system creates a unique, user-friendly customer experience:

- The regular customer dashboard with loyalty points turns into a full-fledged crypto-wallet linked to hundreds of merchants. To create a wallet, they will need to go through a simple registration with a Facebook account, email or phone number. It can be used as a regular wallet for storing BitRewards cryptocurrency, as well as other currencies (Ethereum, Bitcoin, etc.) growing in their value due to the received rewards (resulting from the growth of the token value).
- The bonuses in the form of BIT from different merchants are accumulated on the account, which is connected to the entire BitRewards Network.
- The tokens can be redeemed with any merchant within the BitRewards Network and the network partners that can promote their business with additional bonuses and discounts for BIT token holders.
- The customer's crypto-wallet BIT balance will also be connected to the bank debit card (plastic or virtual), which the users can use just as if they would use their regular Visa or MasterCard.
- Maximum flexibility and security of the rewards: unlike points, tokens do not expire; they can't get lost or cease to exist if the merchant goes out of business.
- An easy way to make purchases in cryptocurrency: Ethereum and Bitcoin can be credited to the customer's BitRewards account and can be used as a payment method with BitRewards participating merchants.
- The token value is set for appreciation due to the increasing demand from retailers and the general prevailing bull market nature of crypto-markets right now.

Advantages to retailers

Retailers connected to the BitRewards Network acquire new marketing tools and increase customer loyalty:

- Free but powerful and flexible loyalty program for any retailer, brand, or service.
- Unique opportunity to reward customers and pander to the wants of cryptocurrency enthusiasts.
- Great chance to stand out from the competition and promote your brand or store.
- Outstanding value for the customers: BitReward business model suggests constant appreciation of BIT. (When customers hold BIT received as a reward from a store, they may see their value go up over the course of time).
- Seamless exchange of BIT into Bitcoin, Ether and any other cryptocurrency right in the user's wallet on merchant websites, or on any other wallet or exchange.
- Amazing incentive for customers when their reward amount grows, enabling the merchants to communicate good news and attract a lot of repeat business.

- Cross-redemption of BIT: users can redeem BitRewards tokens with member merchants or any other participating operator. This is something that will make them feel valued much more compared to receiving standard points.

Platform, ecosystem and community

All merchants get access to the AI data analysis system that we call Predictive Rewards that automatically recommends the actions and rewards, which aims at offering customers various actions and rewards incentivizing the most productive customer behavior for every particular merchant.

The BitRewards Network is an ecosystem, which is beneficial to all participants, including customers and retailers. Each retailer connecting to the network increases both their own value and the overall value of the network.

The ecosystem participants benefit from cutting down their expenses on loyalty management significantly. They also get access to a top-notch rewards and loyalty system free of charge, something that was previously affordable only for big players.

BitRewards promotes members of its community in every possible way: by exchanging the best practices, by using the platform, for starting advertising campaigns, and by developing new applications. The BitRewards community will not only promote the rapid growth of participating businesses but will also give voice to its members regarding the future of the platform.

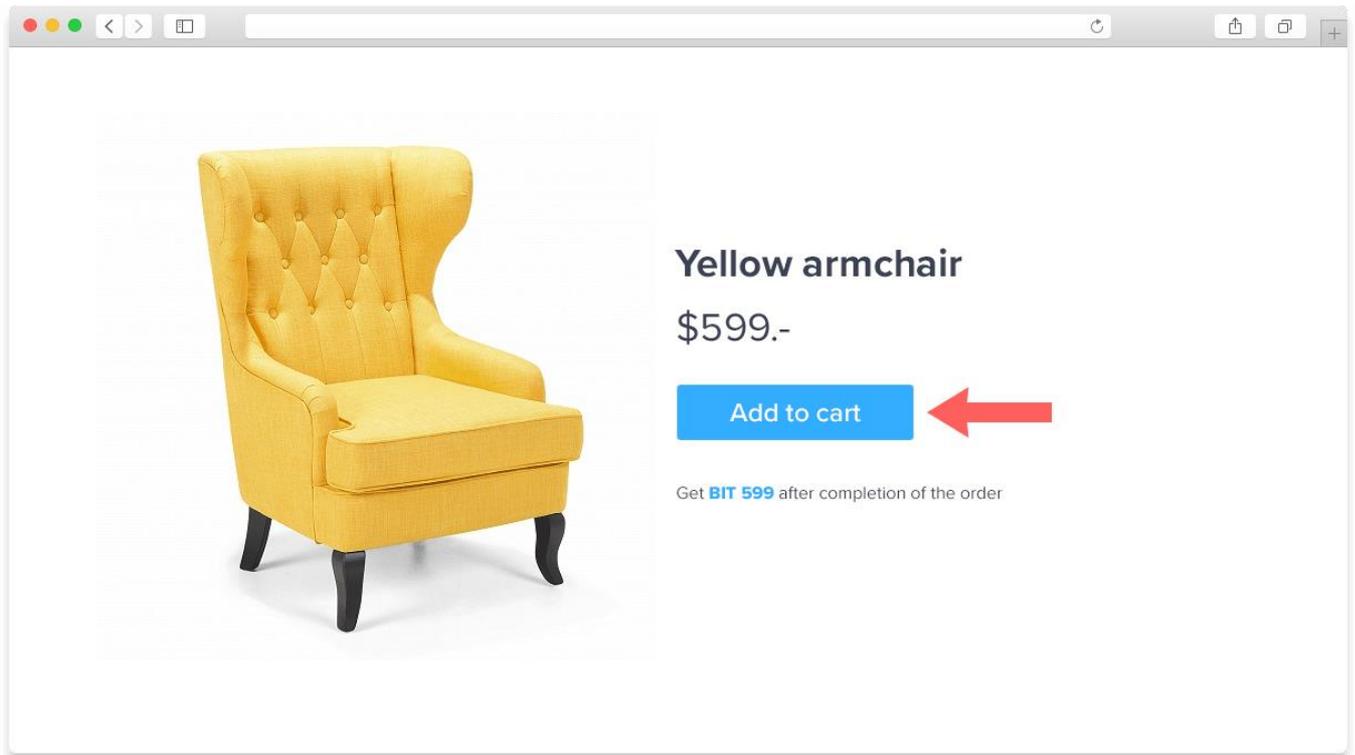
How it works

1. Retailers connect to the BitRewards loyalty system by installing the ready-made GIFTD extension or by integrating it with their own loyalty system.
2. This solution rewards customers with BIT for their and their friends' purchase actions. The module does all the required token processing through the BitRewards platform.
3. The value of BIT may appreciate because of the limited initial issuance of 2 billion tokens and the constantly increasing demand for tokens from the growing number of retailers joining the platform.
4. The probable appreciation of BIT encourages customers to save their tokens instead of redeeming them for purchases thus reducing the number of free-floating tokens.

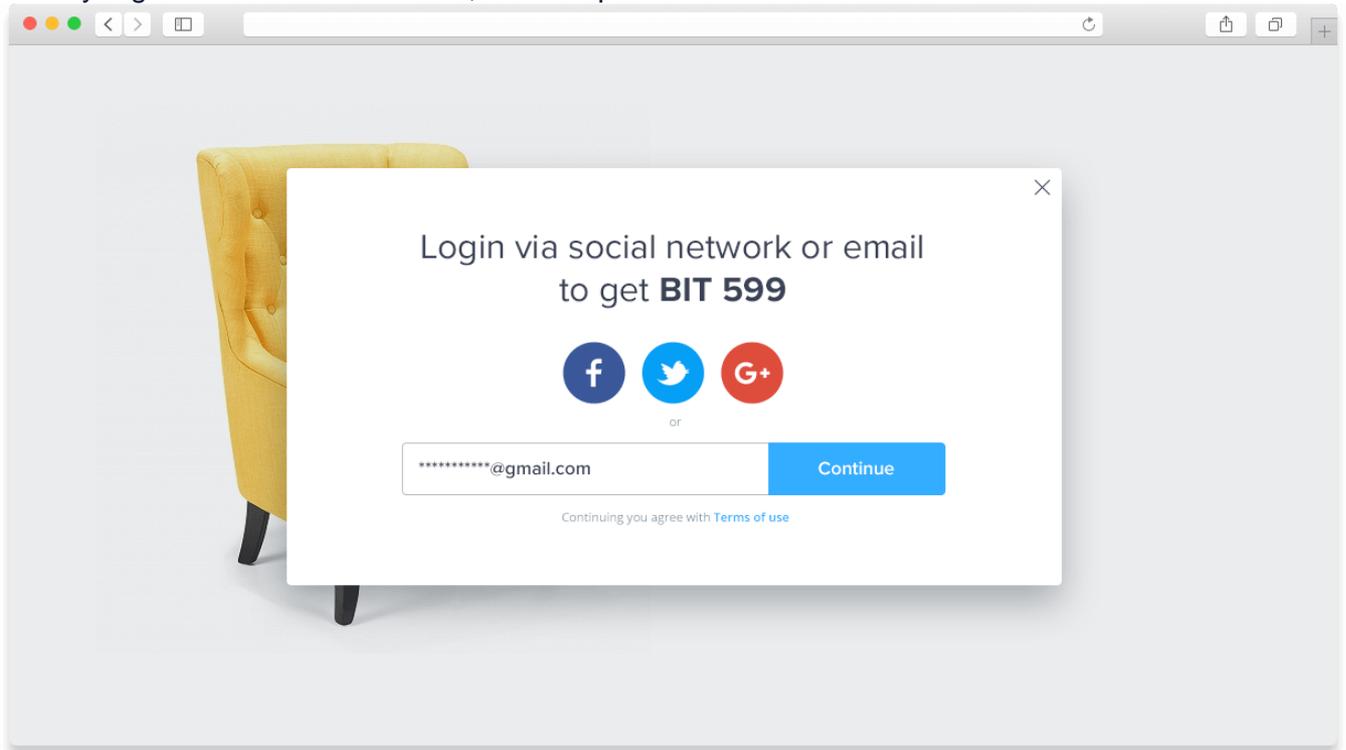
How customers earn BIT. User experience

The following workflow illustrates the simple steps users will need to take in order to earn BitRewards tokens by completing their purchase at the store of a BitRewards Network member merchant.

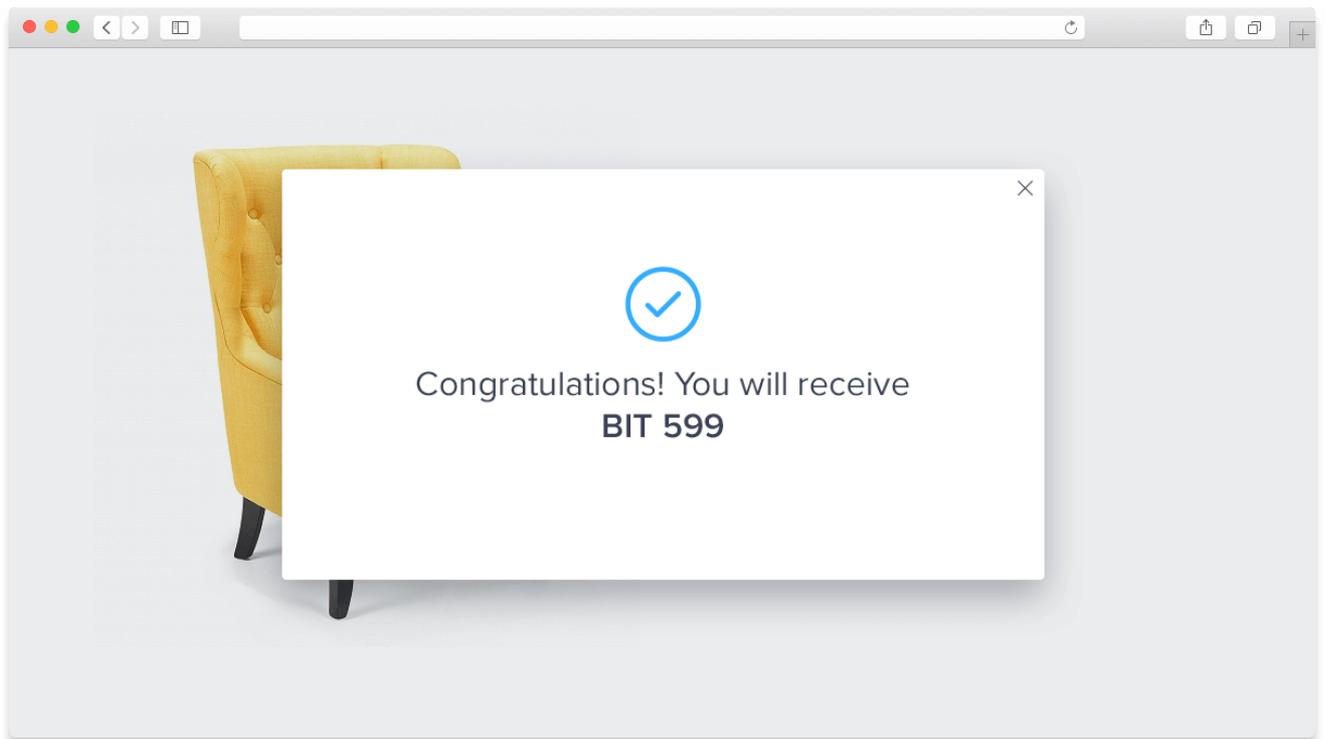
1. Customers make a purchase from an online store, which is connected to the BitRewards module and see the reward they can earn for every item they buy in the store.



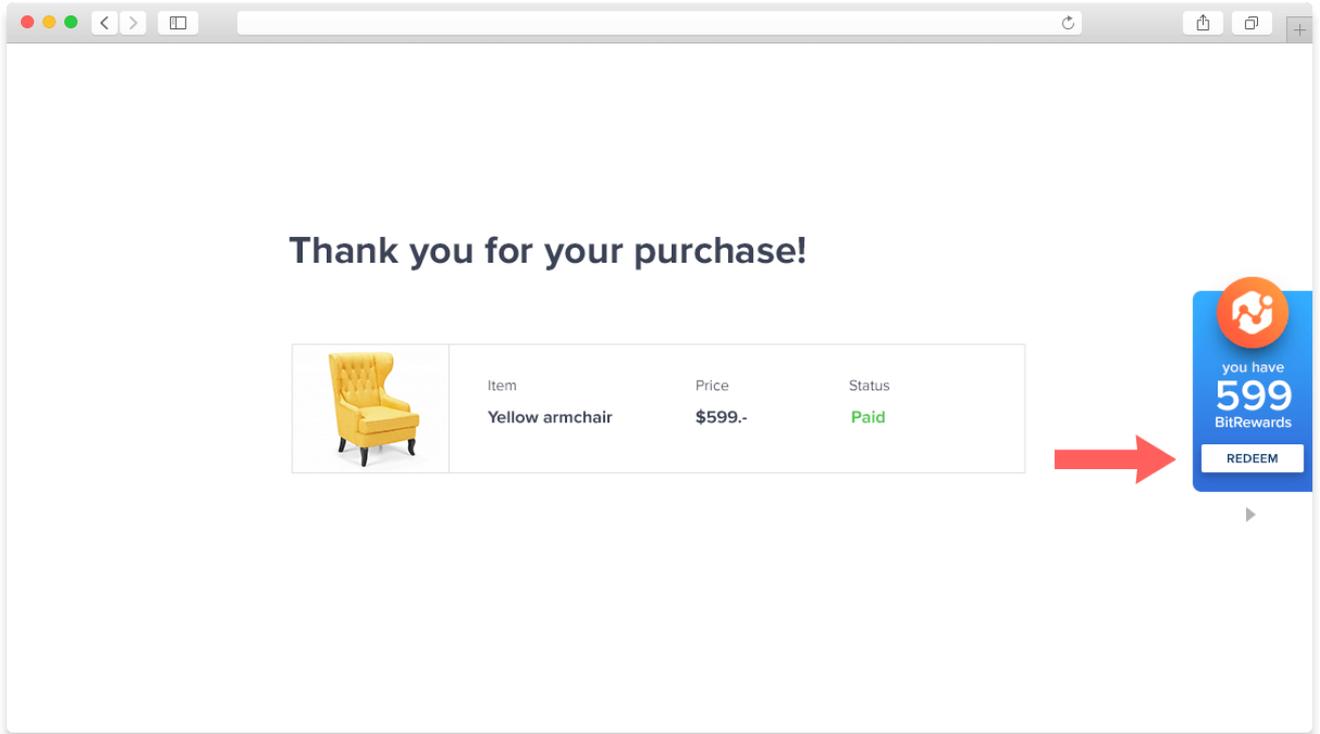
2. They register via a social network, email or phone.



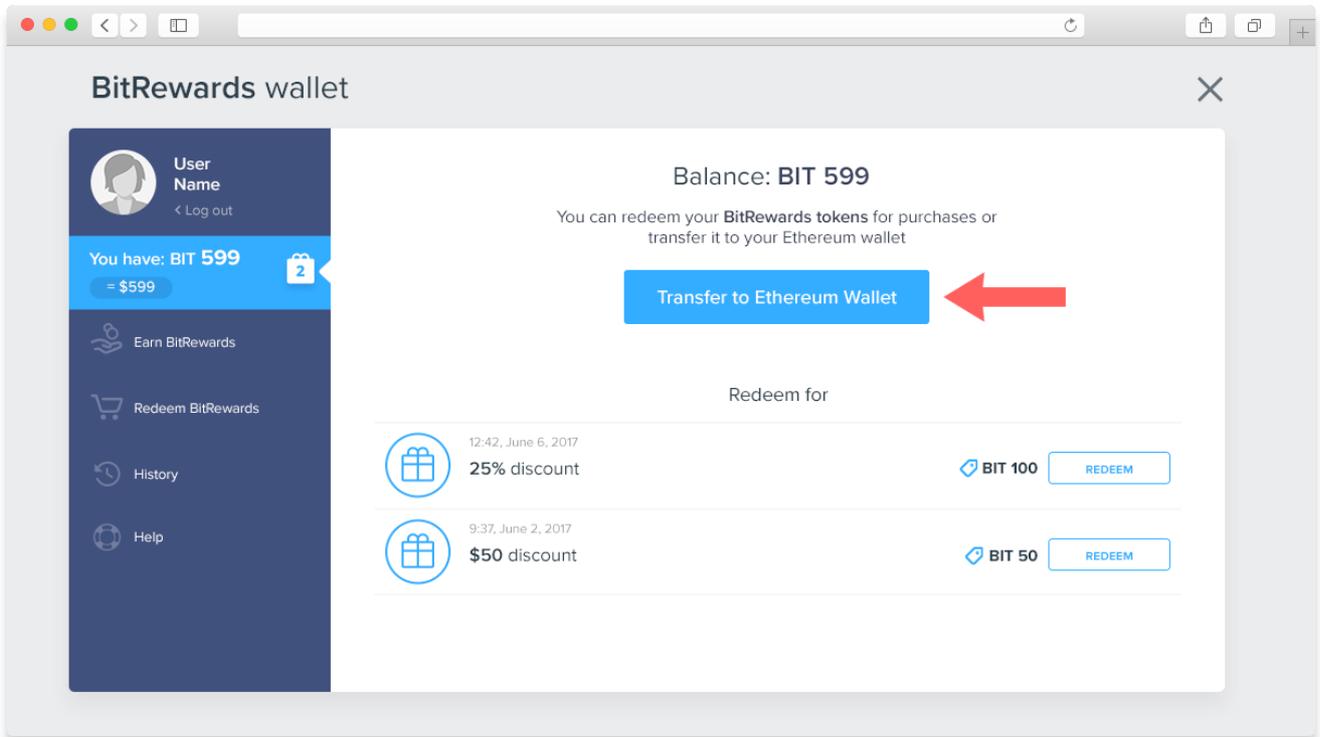
3. The customers then see the confirmation of their BIT reward after the completion of their purchase.



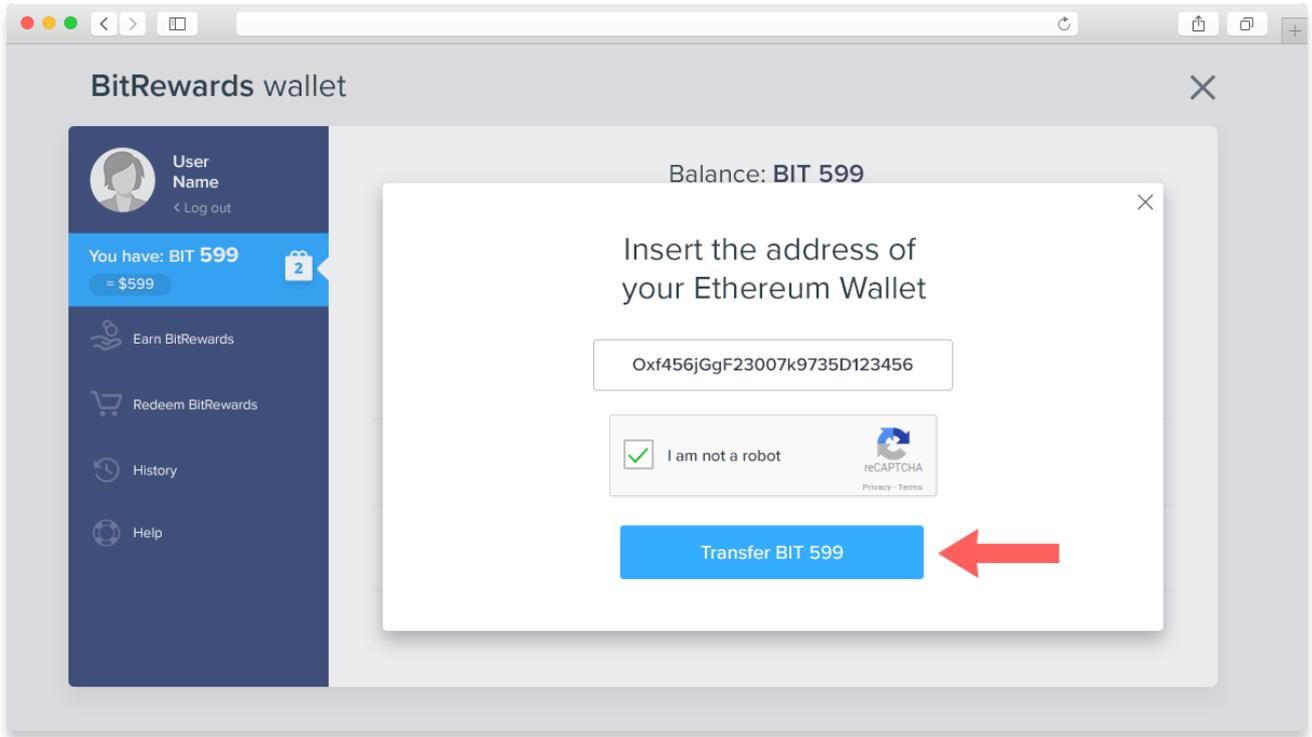
4. They also have easy access to the their wallet on the online store website.



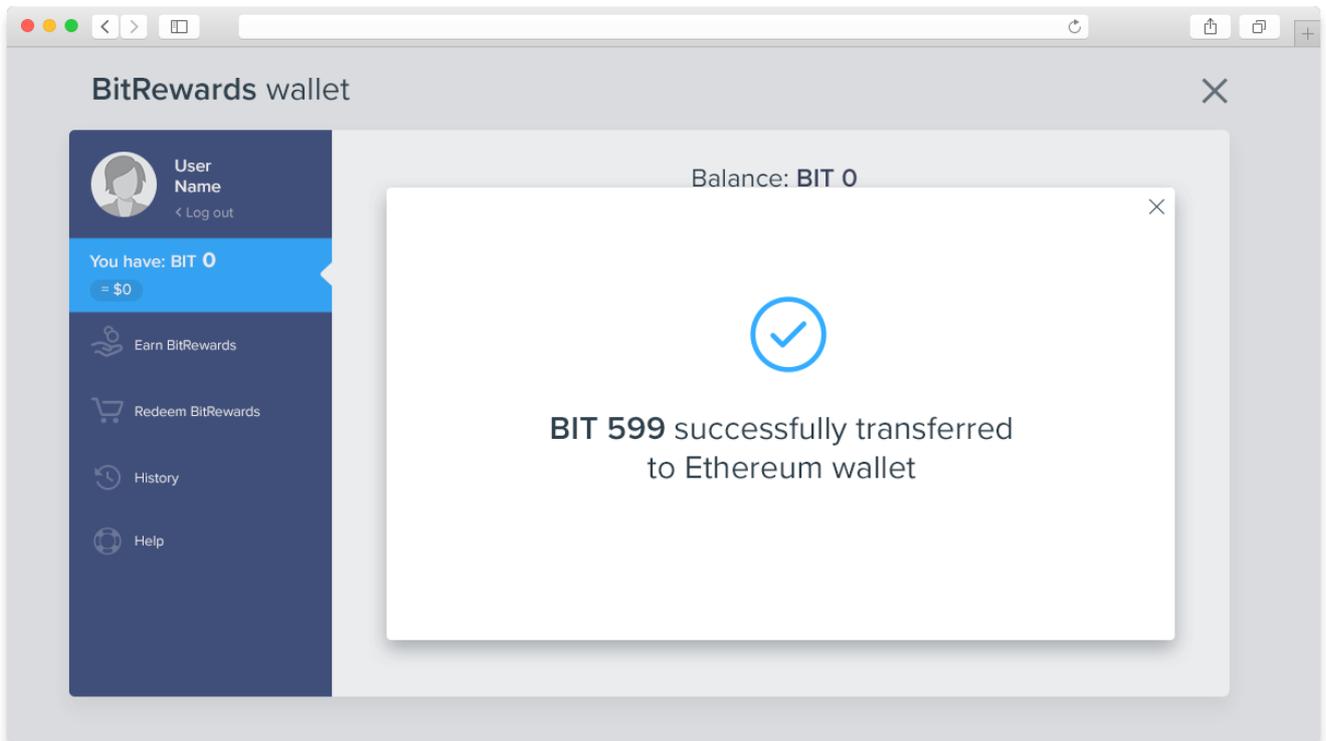
5. Each customer registered in the loyalty system of the BitRewards Network on the retailer's website automatically receives a crypto-wallet with the unique Ethereum-address. It can be used for receiving and sending Ether and any other ERC20 tokens, and to serve as a payment for goods or services with this or any other retailer in the BitRewards Network.



6. If needed, tokens can be sent to any Ethereum-compatible wallet.



7. A confirmation message regarding the successful transfer of BIT is shown on the screen and sent to the user's email if it was provided.



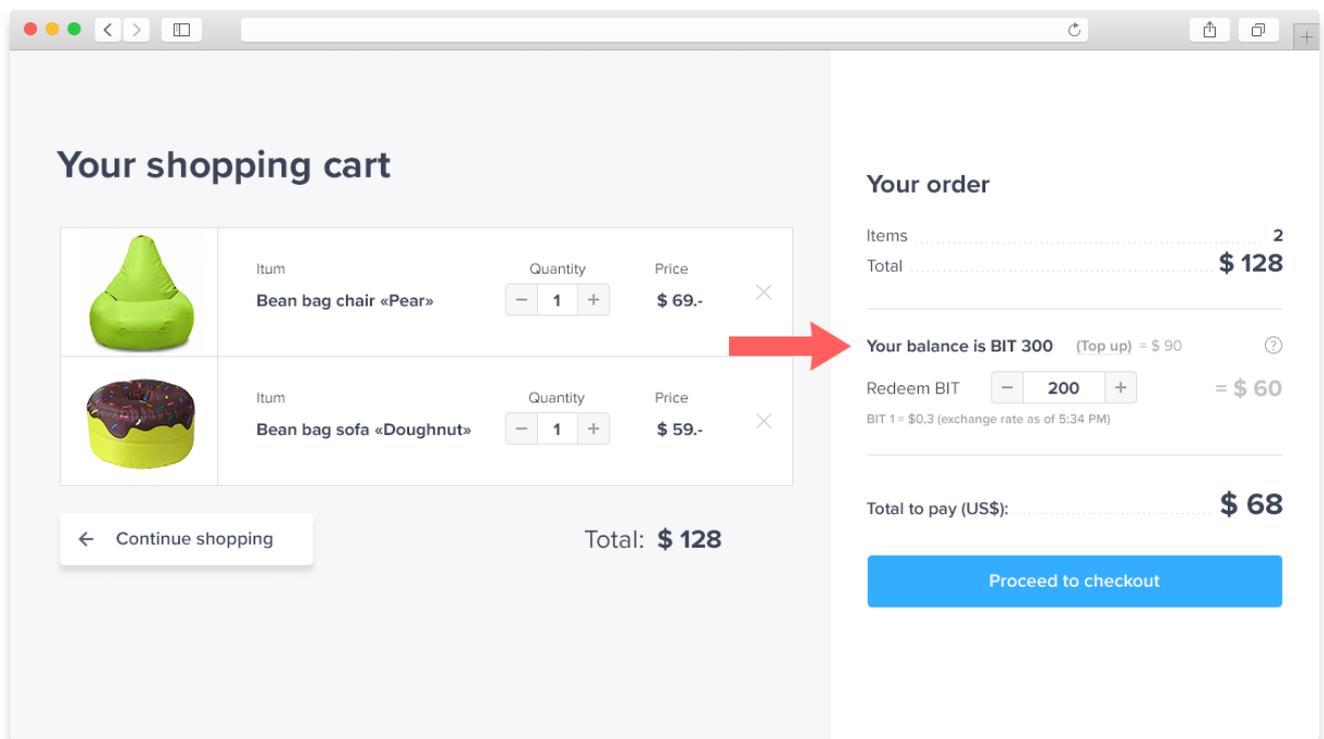
Steps to redeem

BitRewards Tokens are also easy to redeem. Customers will just need to set the amount of BIT they want to spend on the purchase, and the order amount will be reduced accordingly depending on the current market rate of BIT. A special smart contract will be introduced which will serve as middleware between the shop and customer in this scenario. It will hold the customer's BIT until a full fiat currency payment is received – then it will transfer BIT to the shop. If the full payment is not received within a certain time period, it will transfer BIT back to the customer and notify the shop about this event.

If customers want to have more BIT at their BitRewards Network, they can transfer Ether or any ERC-20 tokens from their Ethereum wallet to the BitRewards Wallet and then use Liquidity smart contract to exchange Ether or tokens to BIT.

Steps to redeem BitReward Tokens for purchases:

The wallet with BIT is seamlessly integrated into the merchant's online store, and customers can choose the amount of BIT they want to redeem for their purchases.



The screenshot displays a web browser window with a shopping cart and order summary. The cart contains two items: a green bean bag chair and a doughnut-shaped bean bag sofa. The order summary shows a total of \$128. A red arrow points from the cart to the order summary. The order summary includes a section for BIT redemption, showing a balance of 300 BIT and a redemption of 200 BIT for \$60. The total to pay is \$68.

Your shopping cart			
	Item Bean bag chair «Pear»	Quantity - 1 +	Price \$ 69.-
	Item Bean bag sofa «Doughnut»	Quantity - 1 +	Price \$ 59.-

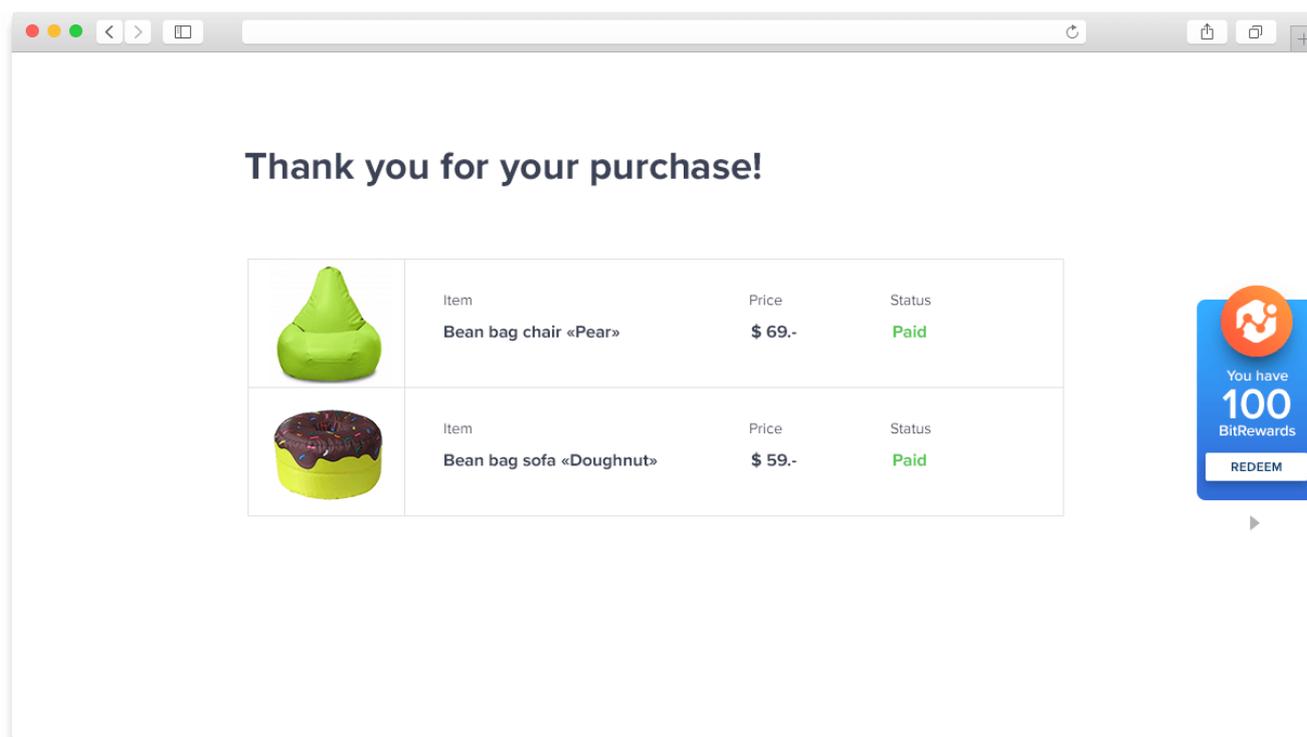
← Continue shopping

Total: \$ 128

Your order	
Items	2
Total	\$ 128
Your balance is BIT 300 (Top up) = \$ 90	
Redeem BIT	- 200 + = \$ 60
BIT 1 = \$0.3 (exchange rate as of 5:34 PM)	
Total to pay (US\$):	\$ 68

Proceed to checkout

The wallet is easily accessible from any merchant's website.



Retailer workflow

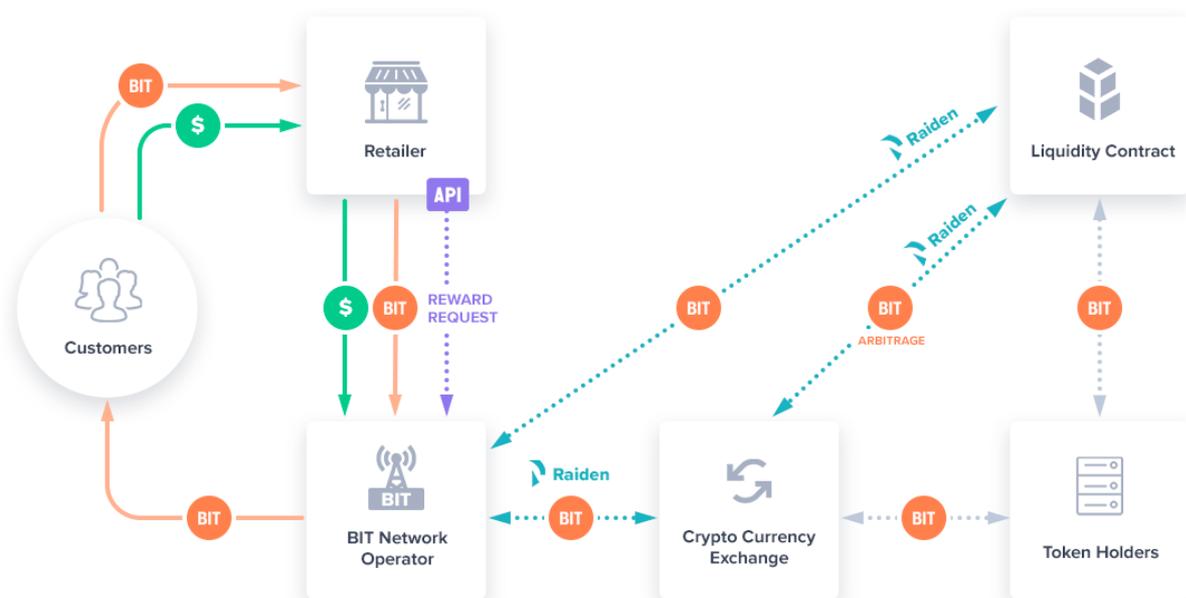
Retailers can interact with the BitRewards system in two ways:

Via BitRewards Operator, which carries out all the necessary operations and enables the sales and purchases of tokens. Working through the operator, retailers have an opportunity to make payments in cryptocurrency and conduct settlements in fiat currencies. The accounting and financial documents, if necessary, will be provided by the operator.

Buy the BitRewards tokens directly through the cryptocurrency exchange, or through a Smart Contract that maintains the liquidity of the BIT in the market.

Option 1. Working with the system through the BitRewards operator

Since a lot of retailers are not ready to work with cryptocurrency exchanges directly, operations will be handled by the BitRewards operator company. It will provide the retailers with the ability to transact in cryptocurrency and use the loyalty features of the platform with the view to enable them to use distributed ledger technologies to improve their products and promote the BitRewards tokens adoption. The operator will offer extended support, design new tools for the retail industry, and provide legal, tax and accounting counseling to the clients.



Mechanics of rewards payment through the BitRewards operator

1. After a customer makes a purchase with BitRewards tokens, the BitRewards plug-in installed by the retailer sends the BitRewards operator an inquiry “Rewards Request». The inquiry also contains the e-mail address of the customer (or other ID) or their wallet address.
2. If the BitRewards operator receives the wallet address, the system transfers the tokens from its stock to this wallet. If the address is unknown, the operator creates a new account, transfers the tokens there, and the customer receives a notification with the details of the created wallet. Using the link, the customer installs the web or mobile BitRewards Wallet and can transact with it, or choose to transfer their tokens to another wallet.
3. After the completion of the operation, the BitRewards Network operator produces a bill in fiat currency in the address of the retailer for the amount which the operator spent on the transaction.

Payments for purchases through the BitRewards operator:

1. In case a customer makes a purchase in full or in part using BitRewards tokens, the retailer sends a request through API for the sale of the BitRewards tokens.
2. In response to the request, the BitRewards Network operator returns the wallet account number and the amount in fiat currency, which will be paid for the given number of tokens.
3. After receiving the tokens, the operator transfers the fiat money to the retailer.

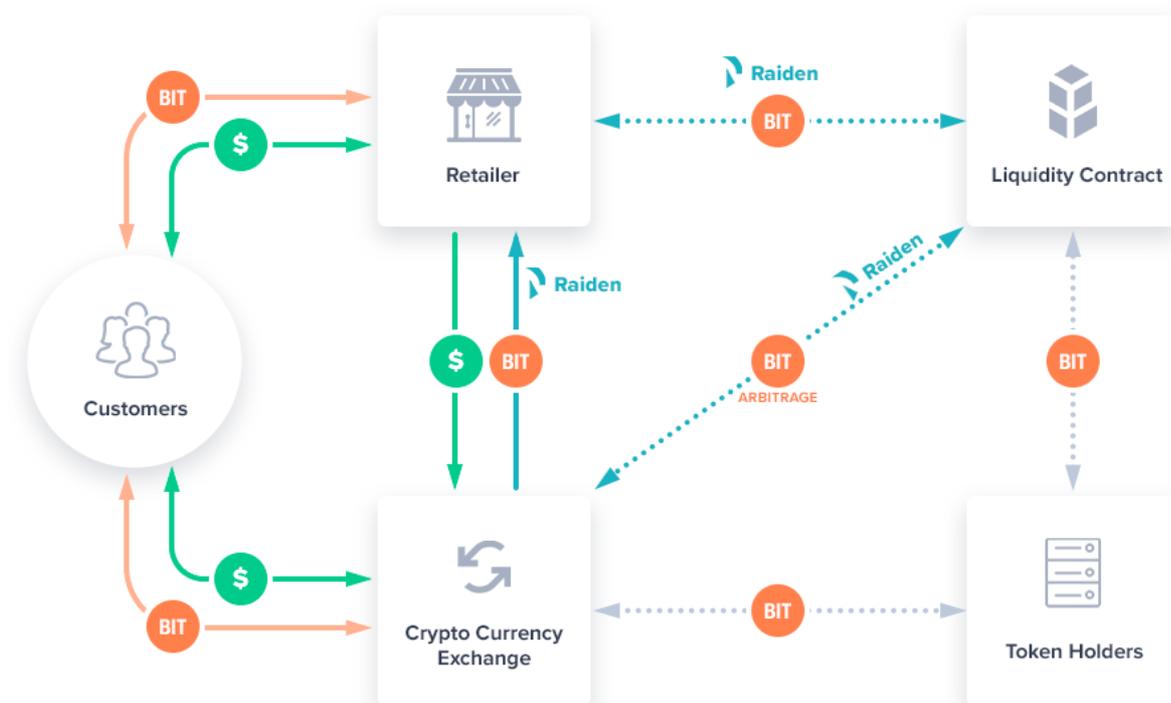
Using the current infrastructure of Ethereum, transaction processing can take up to 1 minute. After the release of the Raiden Network and Lightning Network protocols, transactions will be settled in a matter of seconds.

Maintenance of fiat and cryptocurrencies reserve at the BitRewards operator

1. The BitRewards operator needs to maintain a necessary reserve of BIT, fiat currencies, and ETH tokens.
2. To prevent the sharp fluctuations of the BIT exchange rate, a liquidity smart contract will be created on the basis of Bancor.Protocol (BNT tokens).
3. In order to ensure the necessary level of BIT reserve, the BitRewards operator buys or sells BIT at the cryptocurrency exchange, or through a liquidity smart contract.
4. In order to ensure the necessary level of fiat currencies ETH or BNT, the BitRewards Network operator buys or sells fiat currencies at the cryptocurrency exchange for BIT.

Option 2. Direct transactions

BitRewards is a decentralized system. Retailers can make operations with the purchase and sale of BIT independently, without the BitRewards operator.



1. The retailer creates its crypto-wallet designed for paying rewards and the receiving tokens for purchases from customers.
2. The retailer makes all the necessary transactions of purchases and sales of tokens and fiat currency at a cryptocurrency exchange, and/or with the liquidity smart contract provided by BitRewards Network.

Liquidity smart contract

BitRewards tokens are designed to appreciate over the course of time. Crypto assets markets can be volatile, and the market price of BIT can depend on the general market conditions and expectations. Since the main purpose of BIT is to be a form of payment, it is important that the token exchange rate against crypto- or fiat currencies does not change rapidly and has liquidity at all times. In order to provide for this liquidity and mollify the market fluctuations, a Bancor (a product of Bprotocol Foundation¹) smart contract will be created. It will ensure buying and selling of BIT and will also be used to increase market demand and supply when the exchange rate fluctuations exceed their normal range.

The special liquidity smart contract will hold a reserve of tokens of the BitRewards system and means (in the form of Bancor tokens - BNT). Anyone will be able to buy or sell BIT simply by sending ETH to the contract address. This solution is able to provide for the liquidity of tokens and solves the problem of "double coincidence of wants" when a buyer and a seller have to match the time and place for the transaction to occur. Liquidity smart contracts always act as one of the parties either selling or buying.

The contract also abides by efficient market rules: upon selling of an asset, the price goes down, and upon buying of an asset, the price goes up, therefore the liquidity smart contract changes the market price of the asset, available to the transaction, depending on the amount of transaction.

Due to this fact, the liquidity for any party interested in buying or selling BIT will be provided for at all times.

Product architecture



Retailers

Plugins for online shopping platforms

Plugins for online shopping platforms are widgets that can be set up as a loyalty program of the retailer, and to pay BitRewards as rebates to customers as rewards for the purchases made by them and their friends. The system of rewards and loyalty is based on the suite of solutions by GIFTD, which are widely applied in e-commerce:

1. A “cart protection” tool: incentivizes the completion of purchases, which increases the amount customers spend and reduces the number of abandoned orders
2. A referral system integrated with social networks
3. Net promoter score calculator and customer reviews module
4. Digital gift cards solutions, which enable customers to send gift cards via email, SMS, Facebook, etc.
5. Points-based loyalty system: customers earn points for their actions and retailers can define, which of the points they exchange into the BitRewards Tokens and at what exchange rate.

These solutions will be transferred on the distributed ledger and will be supplied for free to all members of BitRewards. They will include API for integration of the existing loyalty programs of retailers.

Merchant dashboard

A merchant dashboard is set up when creating the loyalty program. This allows merchants to define the actions and amount of the rewards earned for the completion of each purchase, including the percentage of the purchase returned to customers for the purchases they and their referrals make.

Retailer crypto-wallet

The retailer does not necessarily need to create a BitRewards crypto-wallet, as transactions can pass through the BitRewards Operator using fiat currencies.

Retailers can store their BIT, ETH and other cryptocurrencies, which they use for transactions and pay for BIT from this wallet.

The retailer crypto-wallet will be an open-source software, which is installed on the retailer's servers. For convenience, a Docker image, which contains all necessary settings, will be created.

For maximum security, the private key for the retailer's crypto-wallet will be stored on the retailer's servers. A less secure, but simpler way is to use BitRewards API that stores the keys.

If needed, the retailer can open two crypto-wallets — cold (for large amounts) and hot (for current transactions). The "cold" wallet should be shielded from online connection and managed manually. The "hot" wallet should be connected to the other software of the retailer (CMS, accounting software, etc.) through a private API.

Auxiliary parts of the system:

- Mobile SDK for the integration of the BitRewards crypto-wallet into the merchant's apps.
- Triggered notifications system (email, SMS, push, messengers).
- Corporate personnel loyalty system.

Customers

Customer loyalty program dashboard with integrated crypto-wallet and access to the merchant websites

- Customers receive notifications of BIT awarded to them at the merchant website or via their preferred notification method

They can sign up or log in to the loyalty program via Facebook and other social networks, email or phone, and receive immediate access to the crypto-wallet, in which they can see the amount of BIT that has been added. The customers can access the wallet via the website of any BitRewards Network merchant, from the BitRewards website, extensions for Chrome, Internet Explorer and Safari or a mobile app.

The BitRewards wallet allows the customers to pay with cryptocurrency for purchases from any retailer on the BitRewards Network.

The crypto-wallet will give a unique Ethereum address to the customer. It will allow storing, acceptance and sending of BIT, ETH, and any other ERC20 tokens. It will be an entry point to the world of crypto-currencies for many people. Other cryptocurrency types will be added at the later stages.

If the BIT amount equivalent exceeds \$50 on the customer's wallet, they will be offered to set up two-factor authentication (2FA) via Google Authenticator or SMS.

By default, the crypto-wallet will store private keys on the BitRewards Network servers in an encrypted form. The encryption key will be created from the access key of the customer, with which they log in to the BitRewards app (Facebook Access Token or Password Hash). The key will be deciphered only in the presence of the active login session of the key owner.

For advanced customers who are concerned with the security issue of the third-party wallets, there will be following options available:

1. Transfer of BIT, ETH and any ERC20 tokens to any external wallet (including hardware wallets).
2. Downloading a private key from the BitRewards system. In this case, the encrypted private key will be deciphered and provided to the customers for storage on their computer or an external carrier, and the private key will be removed from the BitRewards Network base. After this, the customers will need to apply the private key for any action in the system connected with the

movement of BTW, ETH or any other tokens. If desired, the private key can be imported into the system again.

As soon as the Lightning Network and Raiden Network technologies become available, the BitRewards Wallet will be integrated with them and will become a part of these networks. This will allow BitRewards crypto-wallet users to significantly reduce or even cut down to zero the commission for money withdrawal to the exchange, transfers to retailers, or other participants of these networks.

The introduction of Lightning & Raiden will also allow transactions to be carried out instantly (time of confirmation of a regular Ethereum-transaction is about 60 seconds, and in the Lightning Network/Raiden Network it is less than 1 second).

BitRewards services will not take an additional fee for payments through the Lightning Network and the Raiden Network. The cost of these additional services will be offset by the increased exchange rate of BIT.

The BitRewards wallet is a single access point and a payment service enabling any non-tech-savvy user to pay in cryptocurrency on the website of any retailer the BitRewards Network. The customer can transfer any cryptocurrency currency to this wallet and convert it into BitRewards, which retailers will accept. We are also currently in negotiations with payment services providers who show significant interest in using the BitRewards infrastructure for the combination of fiat and cryptocurrency payments.

Mobile application

Mobile apps on iOS and Android platforms, which replicate the functionality of the web apps, will also have the following features:

1. Crypto-wallet
2. Special offers from merchants
3. Scanning and storage of loyalty cards (making plastic cards redundant, the inconvenience of which is one of the main reasons customers stop using loyalty systems)
4. Gift cards
5. Geofencing

BitRewards Network

BitRewards DAO

After the token launch, we will create the decentralized autonomous organization BitRewards (DAO).

The objectives of DAO:

1. Run BitRewards business in the most efficient way
2. Create favorable conditions for the adoption of BitRewards platform by large numbers of merchants
3. Create favorable conditions for the BIT token price appreciation

The mandate of DAO:

1. Management of the BitRewards Foundation.
 - a. Remuneration of people and organizations developing new integration for the BitRewards system and increasing the demand for BIT.
 - b. Remuneration of people and organizations that connect new stores to the BitRewards system and thereby increase the demand for BIT.
 - c. Remuneration of any people and organizations that in one way or another increase the demand for BIT and thereby increase the price of BIT.

Management of a smart liquidity contract (Bancor Exchanger)

- a. Including maintenance of necessary reserves on a smart liquidity contract in BIT and Ether.

Management of BitRewards Intellectual Property

- a. Including control over the source code of BitRewards

Monitoring the entire BitRewards ecosystem and strategic decision making

Sources of funds in the BitRewards Foundation:

1. 12% of the total number of issued tokens;
2. From 10% to 20% of the funds raised during the token launch (depending on the collected amount)

The sources of funds for BitRewards Foundation may change in the future.

Technically, DAO will be implemented on the Wings platform.

DAO Management Scheme:

A member of the DAO is an individual or a legal entity that made transactions with BIT. The different types of the membership (weights) are defined by the amount and features of operations with BIT during a certain period of time, preceding the estimation of the type of the membership.

The majority of the decisions of the DAO are made by voting (simple majority).

Any member of the DAO can put forward proposals.

Proposals include a description of the action, amount, purpose and conditions for transferring funds from the DAO accounts (if applicable).

In addition to the usual members of DAO, there can be Super Users.

Super User Rights:

1. Conduct everyday operations and management of DAO within the standard nature of its business;
2. Instantly transfer any amounts between DAO accounts by a smart liquidity contract on Bancor technology or change the composition of the basket of currencies in DAO accounts;
3. Put forward high priority proposals (including withdrawal of funds from DAO accounts), which are automatically executed 1 week after the date of the proposal, except for cases when at least 20% of participants are vetoing the execution of the proposal (veto power of DAO participants).
4. Change the operational and other rules of the DAO according to the procedure of paragraph 2.

Super Users are appointed or removed by voting (with a 67% majority).

At the beginning of DAO operations, the BitRewards team will act as the Super User. In the event that the BitRewards team runs the business unsatisfactorily or loses the trust of the DAO members for other reasons, this may change, and DAO can elect other Super Users.

Regarding the open source of BitRewards software:

The entire source code of all BitRewards products will be publicly available under a special license. The license will allow the usage and modification of the source code only for personal non-commercial purposes (experiments, etc.). Usage or modification for commercial purposes will be prohibited.

The license can be changed by the decision of DAO. Also, DAO may grant special rights to use and modify the source code to any individuals and organizations at its own discretion.

The objectives of this type of license are:

1. To enable the members of DAO to resume the BitRewards platform operations at any time, and also to continue its development if the BitRewards team fails to fulfill its obligations.
2. To ensure that no one will create BitRewards systems clones, competing with BitRewards and working with other cryptocurrencies, which may potentially reduce the demand on BIT.

BitRewards Operator

The goal of BitRewards Operator will be to service merchants and provide better service to their users with the help of BitRewards apps. It will promote the platform among other solutions providers with

the view to enable them to use distributed ledger technologies to improve their products and to help spread the BitRewards tokens global adoption. The Operator will offer extended support, design new solutions for the retail industry, and provide legal, tax and accounting counseling to the merchants.

Bancor Liquidity smart contract

Provides for seamless exchange of BIT into crypto- and fiat currencies. (Please go to “Liquidity smart contract” section for more details.)

Business model

BitRewards Network profits from the growth in value of BIT tokens, therefore it provides basic customer software and apps for retailers free of charge. Although it will be possible for the developers of the Smart Rewards apps within the BitRewards ecosystem to charge the merchants for the customary tools, the BitRewards in its first year of operations will not take commission from transactions, aiming to provide maximum efficiency to merchants.

This demonstrates that BitRewards is committed to the growth in the value of BIT, which strategically corresponds to the interests of token holders. Our strategy is the maximum adoption and utility of the apps that are built on BitRewards platform among retailers, which will increase the demand for tokens, their adoption, and price.

After 12 months of operations, we will introduce 0.5% commission on the sales transactions with BitRewards tokens.

Also, the special administration entity BitRewards Operator can offer paid services as a result of inquiries from retailers, as they will be interested in our expertise. Such services may include:

- Customary apps for specific business goals (e.g. a sophisticated bounty campaign);
- Settings adjustment and testing the hypothesis of rewards and other parameters of the loyalty system;
- The integration of customary blockchain solutions into the existing corporate loyalty program;

The BitRewards Network does not see such development as a priority and considers it the most efficient to transfer such types of important services to independent contractors, BitRewards enthusiasts, and community members, with which we plan to work. This will help the adoption of the BitRewards platform and broader acceptance of BIT.

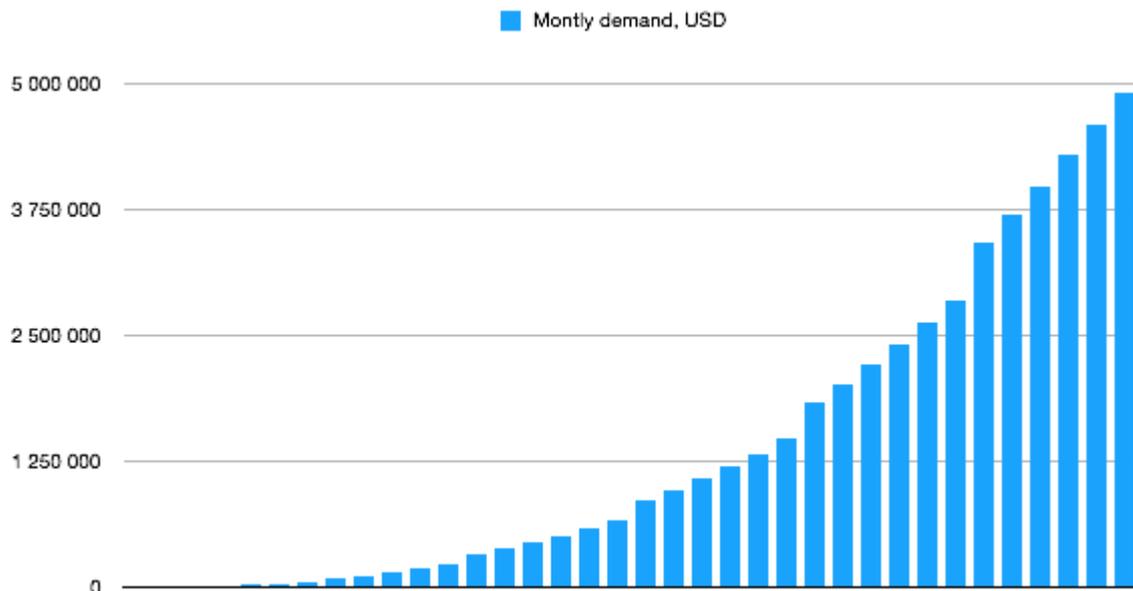
Projected registration of retailers in BitRewards system

Year	Month	Connection per month	Qty of store	Monthly avg. reward, USD	Monthly demand, USD	Total, USD
2018	Jan	3	3	500,00	1 500	1 500
	Feb	2	5	500,00	2 500	4 000
	Mar	5	10	500,00	5 000	9 000
	Apr	10	20	500,00	10 000	19 000
	May	20	40	600,00	24 000	43 000
	Jun	28	68	600,00	40 800	83 800
	Jul	36	104	600,00	62 400	146 200
	Aug	45	149	600,00	89 400	235 600
	Sep	51	200	600,00	120 000	355 600
	Oct	56	256	600,00	153 600	509 200
	Nov	62	318	600,00	190 800	700 000
	Dec	69	387	600,00	232 200	932 200
2019	Jan	77	464	700,00	324 800	1 257 000
	Feb	87	551	700,00	385 700	1 642 700
	Mar	92	643	700,00	450 100	2 092 800
	Apr	97	740	700,00	518 000	2 610 800
	May	103	843	700,00	590 100	3 200 900
	Jun	111	954	700,00	667 800	3 868 700
	Jul	120	1074	800,00	859 200	4 727 900
	Aug	129	1203	800,00	962 400	5 690 300
	Sep	140	1343	800,00	1 074 400	6 764 700
	Oct	152	1495	800,00	1 196 000	7 960 700
	Nov	166	1661	800,00	1 328 800	9 289 500
	Dec	180	1841	800,00	1 472 800	10 762 300
2020	Jan	198	2039	900,00	1 835 100	12 597 400
	Feb	205	2244	900,00	2 019 600	14 617 000
	Mar	213	2457	900,00	2 211 300	16 828 300
	Apr	222	2679	900,00	2 411 100	19 239 400
	May	233	2912	900,00	2 620 800	21 860 200
	Jun	244	3156	900,00	2 840 400	24 700 600

Jul	258	3414	1 000,00	3 414 000	28 114 600
Aug	272	3686	1 000,00	3 686 000	31 800 600
Sep	288	3974	1 000,00	3 974 000	35 774 600
Oct	306	4280	1 000,00	4 280 000	40 054 600
Nov	310	4590	1 000,00	4 590 000	44 644 600
Dec	316	4906	1 000,00	4 906 000	49 550 600

This calculation is based on the historical data of GIFTD rewards and loyalty solutions provider.

The value of the network grows in the process of adoption by a large number of participants who start using BitRewards.



According to the estimates, in case of a conservative forecast (reaching the soft cap of \$3,000,000), the targeted funds will be sufficient to sign up 5,000 retailers in 3 years, which will generate a monthly demand for BIT worth of \$4.9 million.

Go to market strategy

BitRewards promotion among retailers, content management systems, website builders, and e-commerce service providers is one of the key tasks, as the BIT token value directly depends on the number of merchants in the network and the intensity of the adoption of the BitRewards rewards and loyalty apps.

Since we aim to develop a large community of BitRewards adopters, we plan to offer comprehensive loyalty solutions and applications of BitRewards loyalty system free of charge.

The value of such service is at least \$200/month for a small online store and up to several thousand dollars for a large store. Such offer is unprecedented and comprises a key component of our go-to-market strategy.

We will also open the platform code for the community and allow the development of apps for any interested party. The developers will be able to offer their apps to retailers on their terms and earn money from commission.

The broad adoption by the retailers and their customers will ignite a network effect that provides for explosive growth and wards off competition. Given that the retailer rewards and loyalty systems market do not have a dominant leader, a decentralized free system like BitRewards will take significant share and can become a market standard, which we aim to achieve.

To attract the highest number of merchants using BitRewards system, it is planned to apply three main strategies:

- Active interaction with the community of entrepreneurs and online store owners and managers
- Partnerships with e-commerce platforms and website builders
- Relationships with developers and service providers

Active interaction with the community of entrepreneurs and online store owners

Our target audience is small and medium online retailers. Although we see value from BitRewards in many different areas, from brick-and-mortar stores to employee loyalty solutions, the sweet spot for us is online stores selling consumer goods or services with traffic of 10 to 500 thousand monthly unique users, which we currently assess at 100-200 thousand clients.

BitRewards has strong competitive advantages in comparison to other loyalty systems:

- Free of charge
- Simple installation which doesn't require technical expertise
- Access to a large number of loyal customers of partner retailers in the BitRewards

Following the current trend, the focus in promotion of BitRewards Network will be made on content marketing, which will push the message to merchants that BitRewards Network offers much more than any other competitor can offer, and moreover it's for free.

To sign up a vast number of merchants, it is planned to use the following marketing channels:

- **Social networks**

Content production for our blog, doubling down on email, social media, and other outbound activities. This will help us source leads. We have a pretty high conversion rate after the live demo presentation of our solutions: after the initial presentation, 30-50% of the clients convert within 1-2 months.

In the USA, we've found out that there's great demand from 2 interesting verticals inside the e-commerce space, which we've never explored before:

1. Event organizers who sell tickets for events through Eventbrite, for which the organizers want to reward points to their clients, who can later redeem these points for new ticket purchases.
2. Start-ups that need a referral system and are ready to pay cash for new clients.

We are excited about these developments and plan to sign up several hundreds of active merchants during the first year.

- **Workshops, webinars and events**

Hosting seminars, webinars and participating in conferences, as well as partnering with digital agencies who service online stores, and for which we have already launched a partner affiliate program.

Partnerships

Co-operation with website builders and CMSs for online stores (platforms like Shopify, Magento, WordPress, Ecwid, etc.) as a lot of our clients are coming from these sources and they are the easiest to convert. They are interested in the development of the e-commerce ecosystem and are very keen adopters of the services that help to raise the efficiency of online stores.

Other non-competing SAASs servicing a similar target audience are also interested in co-operation.

Relationships with developers and services providers

BitRewards Network will provide an open source ecosystem for retailer solutions providers so that they can profit from the creation of the apps that they provide within the network. The developers will be able to use the software and template apps of BitRewards Network and develop custom apps for any e-commerce business and every other case where smart rewards are applicable. The BitRewards Network ensures that developers benefit from both creation and adoption of software, arranging prizes and hackathons, and providing the remuneration from the retailers directly. The solutions that attract the highest demand from the retailers will win monetary rewards for the developers. Developers and retailers will also be able to vote for the most necessary features and initiate the creation of new functionality of the platform.

Team

The BitRewards team is probably one of the strongest teams there are, dealing with blockchain for the retail industry.



Of the 15 years spent working in the financial sector, Alex Egorov dedicated the last 5 of them to the fintech industry. In 2012, Alex Egorov founded GIFTD, an e-commerce loyalty and rewards solutions company becoming its CEO. A year later, Alexander Nevidimov joined Alex as a CTO to work on the GIFTD project. Mr. Nevidimov has vast experience in the cryptocurrency space, having worked as one of the main developers for one of the top mining pools at that time - 50BTC.com.

The BitRewards blockchain team also boasts one of the strongest developers of mobile software, Andrey Kladoy, who, during his 8+ years of experience, participated in the creation of several highly complex software products enjoyed by millions of users globally. Inspired by the most technically sophisticated projects, he has constantly found himself at the forefront of the cutting edge technologies. At WWDC14, Andrey presented the Ultimate Guitar mobile app after their team was selected as part of a small group of 24 companies to participate. Andrey is an avid blockchain advocate who explores every blockchain service that comes out and experiments with its application to e-commerce solutions.

The core team



Alex Egorov

CEO

[linkedin.com/in/alexanderegorovgifted/](https://www.linkedin.com/in/alexanderegorovgifted/)

Alex spent 15 years working in banking and financial field concluding his banking career as the Vice-president of the National Reserve Bank (Moscow, Russia) in charge of international relations, foreign financial markets and trade finance. In 2011, he founded a company, which started rendering IT services to enterprise customers and later embarked on the development of its own product, which shaped the GIFTD.tech suite of solutions for the e-commerce industry. With deep knowledge in finance and tech, Alex has an outstanding talent for complex processes organization and management of teams of sharp and bright people, who share his ideas and implement them in useful and beautiful IT products.

Profound financial knowledge and IT experience helps Alex stay at the forefront of the fintech industry. He deeply understands how the economy and financial ecosystem will bend towards the disruptive force of blockchain.



Alexander Nevidimov

CTO, Blockchain architecture, Big Data expert

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Olympic Programming training for 5 years, the winner of the ACM-ICPC/IOI championships, the main developer of the bitcoin mining pool 50btc.com, CTO of GIFTD for 4 years, Alexander has more than 12 years of experience in backend development (and 3 years full-stack), leading diverse development teams for more than 6 years.

Having propensity for adopting innovation, Alexander started testing various distributed ledgers since 2012, and acts as a tech radar screen for BitRewards Network, finding and applying various blockchain services and solutions to BitRewards goals aiming to and succeeding at using accomplished and approved IT community technologies.

An agile practitioner, Alexander is excellent at arranging technical development teams at both startup and mature level.

Studying machine learning and being an advanced Big Data expert, Alexander has implemented machine learning algorithms into GIFTD rewards and loyalty tools for e-commerce (recommendation system, processing hundreds of thousands of items per day) and has created a proprietary data analysis system, which processes and reports on more than 200 million data points per month.



Andrey Kladov

Mobile architecture, blockchain

[linkedin.com/in/andrey-kladov-b315603b/](https://www.linkedin.com/in/andrey-kladov-b315603b/)

The mobile mastermind behind dozens of b2b and b2c apps, Andrey boasts impeccable mobile development skills using Cocoa, Cocoa-Touch, Objective-C, Swift-Language, Java, and Android SDK.

During his 8+ years of mobile development experience, Andrey has participated in the creation of several highly complex software products enjoyed by millions of users globally. Inspired by the most technically sophisticated projects, he has constantly found himself at the forefront of cutting-edge technologies. Starting to apply Swift coding language in production right after its presentation at WWDC14, Andrey presented Ultimate Guitar mobile apps after they were selected among a small group of 24 companies to participate in Apple Earth Day'16 in Cupertino.



Vitaliy Makarenko

COO

[linkedin.com/in/makvitaly/](https://www.linkedin.com/in/makvitaly/)

Vitaliy has vast experience in corporate processes management and sales, which he gained working on strategic industrial projects with Fortune 500 companies.

During his more than 7 years in selling software B2B products, Vitaliy has honed his skills in market analysis and strategy, personnel management, customer development and customer success, which allowed him to accomplish several prominent projects in highly competitive IT solutions market for a total amount of more than \$90 million. His insights allow him to drive product strategy so that its features precisely hit customer expectations.



Marat Arslanov

CMO

[linkedin.com/in/arslanovmarat/](https://www.linkedin.com/in/arslanovmarat/)

Before joining the team, he had a 6-year career designing sophisticated marketing campaigns as a CEO of a digital marketing agency. Marat is extremely passionate about data-driven marketing and behavioral analytics. These interests perfectly suit the goals of the rewards and loyalty SAAS tools. Marat is responsible for digital marketing in GIFTD.

A strong believer in big data solutions and machine learning technologies, he is an organic match for the engineer team setting concrete goals and aspiring to achieve measurable results.

Marat is also exemplary at delivering uncompromising quality and precision in both internal task setting and solution and customer requirements, which is a must for product development.



Sergey Alisov

Head of design

[linkedin.com/in/segey-alisov-a3908a9b/](https://www.linkedin.com/in/segey-alisov-a3908a9b/)

Sergey has an amazing ability to turn product concepts into a beautiful reality that users resonate with. An amazingly productive designer with over 10 years in mobile and web UX and UI, he has led the design and feature invention and implementation of apps that are used by more than 10 million users for the major players in airlines, communication, fashion, and sports.

Sergey manages the design and art team for GIFTD, participates in the creation of numerous e-commerce solutions from scratch, and has initiated the creation of the main BitRewards platform parts prototypes.



Ilya Starovoirov

Business Development

[linkedin.com/in/ilya-starovoirov-5b504957/](https://www.linkedin.com/in/ilya-starovoirov-5b504957/)

Ilya is a charismatic sales team leader with broad international experience in both software and hardware niches who develops relationships with partners and key accounts (Leroy Merlin, Kenwood, GoPro, Ikea, Hoff and more than 300 SMB clients). Having acquired acute understanding on how to shape value proposition and make money for customers during over 12 years in sales, Ilya invents winning scenarios and trains sales team members to increase the efficiency of the product implementation processes and customer success. Highly skilled with CRM systems and showing excellent competence in human resource management and team-building, Ilya drives the team to accomplish the most ambitious business goals.



Slava Zytsar

Frontend engineer

[linkedin.com/in/zytsar-svyatoslav-187660a9/](https://www.linkedin.com/in/zytsar-svyatoslav-187660a9/)

More than 10 years of experience in front-end development. Highly qualified and expert level in (Webpack, Gulp, PHP, PostCSS, Sass, SVG, ES6, BEM), Slava is the key front-end person for GIFTD e-commerce tools.



Dmitri Semenov

QA engineer

[linkedin.com/in/dmitrii-semenov-a6754aa9/](https://www.linkedin.com/in/dmitrii-semenov-a6754aa9/)

More than 5 years in QA. Worked on more than 15 high-load mobile and web projects.



Max Litkevich

Technical support engineer

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4 years experience in support and troubleshooting, analyzing and solving complex technical problems.

Other tech team members



Sergey Kulitskiy

Backend engineer

More than 16 years in web and mobile development



Nail Gazizyanov

Chat-bot, machine learning engineer

More than 5 years in backend development, 2 years in machine learning.



Vasiliy Kurkin

Fullstack engineer.

Web and mobile high load development.



Sergey Edinin

Backend developer.

14 years of experience in web and mobile development, chatbots.



Evgeniy Ahmetgareev

Network security engineer.

Developer, more than 5 years in network security.



Roman Mukhutdinov

Frontend engineer.

More than 10 years of experience in front-end development.



Ramil Zayneev

Full-stack developer.

An experienced team leader with more than 10 years of high-load projects development

Advisors



Artem Chestnov

Advisor, Board member, BitRewards

<https://www.linkedin.com/in/artem-chestnov-aa5461/>

Artem Chestnov has launched the most successful asset tokenization platform Latoken as managing director and head of operational team and acts as a board member at Reborn (life extension technologies). Artem has wide experience in marketing and business development with global leading corporations (Inbev, L'Oréal) and MBA degree from INSEAD. His specialty is launching new products to markets. During his career, he has launched over 50 products, projects, 4 start ups

and executed 2 successful exits.



Ivan Anichkov

Advisor

Enterprise solutions, Data Expert,
[linkedin.com/in/ivanvanichkov/](https://www.linkedin.com/in/ivanvanichkov/)

Mr. Ivan Anichkov has gained 20 years of enterprise IT and business development serving the frontline with prominent knowledge leaders as Nice systems, IBM, EMC, and HP. Ivan with his counterpart executives has led numerous value-driven projects for top-tier corporations. Having started from subject matter roles in IT consulting and professional services, Ivan has

developed skills in strategic enterprise management with primary responsibility for commercial activities and strategic business development. Mr. Anichkov has successful board /management experience of \$80M (25% YoY) multichannel (up to 200 reps, few dozen SI partners in 5 countries) value sales enterprise business, and lately hands-on leadership of \$5-10M direct business origination for niche market companies during the high growth phase (200-300% YoY).

Ivan has been involved in bridging the gaps from understanding his customer objectives and concerns to translating them into practical business case applications by means of studying and efficiently adopting cutting-edge technologies along with globally proven approaches such as CRM, LTV and Loyalty Management, Customer Interactions, Big Data, Information Management, Predictive analytics, and BI.

His trademark recipes for results include the understanding of needs and subject matter expertise in key customer markets (Banking, Retail, Transport and Critical Industry), acumen of IT business applications (ERP/CRM/Analytics/Big Data/Web/Fintech) and building profitable business cases, long-term value and solution sales strategy, broad outlook for ecosystem and available business models, leadership and motivation of diverse teams, innovative technology operations, robust KPI based management.



Alexey Gritsyna

Business Development, E-commerce
[linkedin.com/in/alexeygritsyna/](https://www.linkedin.com/in/alexeygritsyna/)

Alexey is an entrepreneur and investor who operates out of the United States. With a degree in Economics and extensive experience in the US medium size business sales, production, and marketing, he not only brings deep knowledge of the US e-commerce niche, but also great passion and enthusiasm for the cutting-edge technologies in that field and beyond.



John McNaughton

Advisor
Payments processing and finance advisor
[linkedin.com/in/john-mcnaughton-486b1071/](https://www.linkedin.com/in/john-mcnaughton-486b1071/)

A well-known global international banker with more than 25 years of experience in international finance and payment systems.

C-level executive for a number of financial institutions in Great Britain, USA and EU.

Participating in the foundation of one of the most dynamically developing banks in Europe — [Expobank, CZ](#) (Prague), and being one of its top executives, John acts as a board member for several other financial institutions.



Greg Mann

USA Sales and IR, Board member

[linkedin.com/in/greg-mann-05705b23/](https://www.linkedin.com/in/greg-mann-05705b23/)

Experienced Sales and Growth Leader/ Visionary Entrepreneur and Investor. A passionate and driven individual with a brain like an engineer and a mind like a founder. Greg brings excitement and opportunity to anyone who is willing to risk the unknown.



Sergey Fradkov

International scaling and business development

[linkedin.com/in/sfradkov/](https://www.linkedin.com/in/sfradkov/)

A serial entrepreneur, manager of technological projects and companies. Has more than 25 years of experience in technology, built several successful businesses in the field of mobile applications, IT services and enterprise software. Founded and managed a startup accelerator that was ranked as #3 in Europe, served as technology visionary and advisor to the portfolio companies. Advisor to several startups in cryptocurrency space, including ICOs, tokenomics, and utility tokens.



Roman Yankovskiy

Legal Advisor

[linkedin.com/in/yankovskiy/](https://www.linkedin.com/in/yankovskiy/)

Roman has been at the forefront of solving complex legal problems for fintech industry since 2015. He has extensive experience in advising and consulting on P2P lending, scoring, blockchain and crowdfunding. He is a partner of «Zartsyn, Yankovskiy and Partners», prolific author, speaker and lecturer on legal aspects of the hi-tech and venture business.

Partners and early adopters' testimonials



Anton Soloviev

*Head of partners,
InSales (A leading online stores' builder)*

Wow to BitRewards, chaps! We've been recommending GIFTD to the retailers that open their online stores with our platform for a couple of years now. We are one of the largest e-commerce platforms in Europe, with thousands of clients, and I'm on a constant lookout for a new cool tech that we or our clients can work with. BitRewards currency concept is pretty amazing, and I've been telling the guys for a long time that online stores want to be given the real McCoy cash for their friends' purchases. We've got hundreds of clients who asked about the feature, and BitRewards currency solves this beautifully, and gives tons of extra features, with no pain in the neck about taxes and legal stuff. Well done! Looking forward to the future!



Roman Gryanko,

*Chairman,
Assist (One of the largest E-commerce payment systems in Eastern Europe)*

The BitRewards team has already delivered amazing technology behind their rewards and digital gift cards for e-commerce businesses. We have been following the team for several years now and a lot of times recommend their solutions to our clients. We have talked a lot with Alex (Egorov, CEO) about how the payments technologies in online stores can be improved with the application of blockchain, and plan to use BitRewards platform when it goes live. The solution is amazingly simple and efficient, and we are looking forward to implementing it into our payment system. BitRewards will allow us to expand our user base and add method of payment with cryptocurrencies, which is a must in the current environment and raises more and more interest among our clients.



Sergey Sidorov

*CEO and Founder,
PromoSoundGroup.net*

We are a provider of music promo services. We work with both new bands and established musicians promoting them and connecting them with the top labels and world's leading publishers. The key component of our business is the personal approach to each and every client. Our business success depends on the loyalty of our customers. We've been using GIFTD referral tools for several months now and it's great that

they are moving into blockchain – which we are willing to try to apply in our work. The guys make their products very user-friendly and it would be really exciting if we could also use blockchain as easily as the rest of GIFTD products.



Ankit Talwar

*Founder and CEO,
DiscWallets.com*

I wish I had received several bitcoins as cash back for my shopping back in 2012! BitRewards is an amazing concept – it's an innovation sorely needed in online retail today and we want our customers to be a part of it. I'm sure they will appreciate receiving crypto money from my store.



Paul Ryazanov:

*Founder and CEO,
MageCloud.net (Development and services for Magento online stores)*

Blockchain will find its place in e-commerce space, without a doubt. As developers, we welcome every tool, which will be effective for our clients. Opening the rewards tools on blockchain for free and providing it to developers to make money out of it is great. We'd love to check BitRewards out!



Victor Sadygov

Managing Partner

Nika Estate (Elite real estate boutique)

We are offering the absolute best we can to our clients who have gotten used to impeccable services. I believe it is a great idea to give something back to the customers — it ultimately pays off anyway! We also want to be on the cutting edge of tech and giving cryptocurrency as a reward for purchases or, even more so, referrals will be definitely appreciated by our customers. We

also see tremendous marketing opportunities in that field - we need to harness the blockchain hype and legitimately brag about it! I'm excited about using BitRewards – I truly believe it is a great technology!

History and current progress of the company

In 2013, Alexander Nevidimov joined Alex as a CTO to work on the GIFTD project in the field of gift cards, bonuses, and rewards in e-commerce. Mr. Nevidimov had vast experience in the cryptocurrencies field having worked before as one of the main developers for one of the top mining pools - 50BTC.com.

This experience made the team experiment with digital currencies, which merchants or brands can issue and use on their own, and GIFTD was constantly looking for chances to apply blockchain to the product, which, however, was a little too exotic for the corporate world in 2012.

The team started building a centralized digital gift cards and promo codes processing platform approaching it as a financial product with a view to allowing the issuance of the brand's own currency, which could be exchanged for commonly accepted cash (regular prepaid gift cards), or paid for different client actions (free gift cards and promo codes) and started offering it in the market in 2015.

GIFTD has developed several standard e-commerce solutions that have been installed by more than 500 online merchants and this figure will go to more than 1,000 in 2018.

In 2016, it became clear to the GIFTD team that blockchain will inevitably be adopted among its corporate clients and their customers so CTO Alexander Nevidimov started to put together the Blockchain R&D department. In 2017, the department started to have regular meetings and is now 10 tech people strong.

Product roadmap

The BitRewards Network is being developed as the next essential component of the GIFTD rewards and loyalty system.

We currently have the tested solutions - widgets that merchants can install on top of their websites and social networks, which give rewards in the form of points or discounts to the users. A part of the solution is the customer dashboard or wallet with points where they see the points they have earned or redeemed and other features.

Product development consists of 10 stages. The total costs of stages 1-8 will come to US\$2 million. Depending on the amount that will be raised during the ICO, the timeline of these stages can be accelerated. The execution of stages 9-10 will cost US\$1 million.

All the costs include operations and sales and marketing activities. Unlike many other blockchain start-ups, we plan that only 27% of the total costs will be spent on the product development, because a lot of the essential components of the system have already been developed and tested.

Depending on the ICO results and adoption of the product of the previous stages, we can embark on stages 9-10 earlier than planned.

The funds that we raise beyond the soft cap will be invested in sales marketing activities, which will help us sign up more merchants more quickly, creating a stronger network effect and delivering the product features faster. Additional funds will also be used for the opening of new geographical markets faster and delivering new features of the product, which were not mentioned in the pipeline below.

This product roadmap might not be final and is subject to adjustments depending on the feedback we receive from the early BitRewards adopters.

STAGES:	BitRewards Roadmap																															
	2016		2017										2018										2019									
	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	
Stage 1: Development of a points based loyalty system GIFTD designed to reward shoppers. (Completed)	█	█	█	█																												
Stage 2: Structuring the concept of using Ethereum blockchain with loyalty and rewards tools and customer development of the crypto-rewards for e-commerce industry, team hiring. (Completed)			█	█	█	█	█	█	█	█	█																					
Stage 3: The full-functioning loyalty system BitRewards for the retailer and the user's crypto-wallet connected to the loyalty program, with access on the website of retailer and BitRewards website												█	█	█	█	█	█	█	█													
Stage 4: Retailer Crypto-wallet and liquidity management smart contract																		█	█	█												
Stage 5: Integration of loyalty system with Lightning Network and Raiden Network (after the launch of these technologies)																				█	█											
Stage 6: Customer's Mobile app with crypto-wallet																				█	█	█										
Stage 7: The Alfa-version of the AI-based rewards recommendation and items recommendation																					█	█	█	█								
Stage 8: Mobile SDK for merchants' apps																						█	█	█	█							
Stage 9: Integration of AI and machine learning into the BitRewards platform																											█	█	█	█		
Stage 10: Blockchain based traffic exchange between online and offline merchants																															█	█

Stage 1: Development of a points-based loyalty system GIFTD designed to reward shoppers. (Completed)

Time: November 2016 - February 2017

Purpose:

To create a fully-functional rewards system with automated rebate and referral mechanics. It will be installed by default on top of the merchant websites and initially tested by the selected merchants issuing BIT instead of merchant points to their customers. Contains a dashboard and “points” wallet, a prototype for the BitRewards wallet.

Results: The solution was developed and tested with several merchants and service providers. It allowed the team to conduct necessary customer development activities and understand the needs of merchants and customers.

Stage 2: Structuring the concept of using Ethereum blockchain with loyalty and rewards tools and customer development of the crypto-rewards for e-commerce industry, team hiring. (Completed)

Time: February – October 2017

Purpose:

To invent the simple and frictionless yet secure structure that enables non-tech-savvy merchants to easily reward and redeem cryptocurrency from non-tech-savvy users. Lack the simplicity and the product will not be adopted. Should the security have any chance of being compromised, it will outweigh any benefits the platform may bring.

Results:

The clear and compelling structure has been drafted and accepted by the team members and advisors. Security elements were contemplated and shaped so that hypothetically no gross threat to the BitRewards Network system will exist at any point in time. It was decided that Lightning Network and Raiden Network technologies should be applied to provide for the speed, better user experience, and cost efficiency (implementation upon their tested versions of said technologies are production mode ready).

Stage 3: The fully-functioning loyalty system BitRewards for the retailer and the user's crypto-wallet connected to the loyalty program, with access on the website of retailer and BitRewards website.

Time: October 2017 - May 2018

Purpose: Development of a fully-functioning core BitRewards product. The system is based on GIFTD Loyalty program and includes a crypto-rebate system, rewarding the purchases of users and referrals. It comprises the retailer dashboard with the possibility of setting a percentage of the purchase amount, which the smart contract transfers in BIT Token and sends to the customer. At this stage, it is also planned to implement the BitRewards customer wallet (Customer Wallet). Payment with BIT at the retailer online stores, transfers of the BIT to external Ethereum wallets from the Customer Wallet, and transfers of the Ethereum based currencies to Customer Wallet will also become possible at this stage.

At Stage 3, it is also planned to launch a sales and marketing subsidiary in the USA, which will carry out global operations for the English speaking countries.

Costs: \$1.01 million

Stage 4: Retailer Crypto-wallet and liquidity management smart contract

Time: *March - June 2018*

Purpose: Release a uniform solution for retailers, with which they can make operations with their customers and with one another. The crypto-wallet of the retailer represents the Smart contract tied to the BitRewards Network. Settings allow the ability to check the balance of BIT automatically and recharge it if necessary. This wallet can be used by default for the transfer of rewards to customers and for the reception of BIT as a means of payment for goods or services. The fiat currencies or BIT of the retailer are kept in this wallet. The retailer can pay for BIT from this wallet if he/she has to acquire them from BitRewards.

During this stage, the DAO and the service company BitRewards Operator that will support the transactions in BIT will also be fully deployed and the Bancor smart contract will be launched.

Costs: \$130k

Stage 5: Integration of loyalty system with Lightning Network and Raiden Network (after the launch of these technologies).

Time: *June - July 2018*

Purpose: To enable fast, free, and secure BitRewards tokens transactions for merchants and customers. Lightning and Raiden technologies allow almost immediate remittance and confirmation of Ethereum-based tokens. These technologies will be integrated as soon as they are tested and become available in the full production mode.

Costs: \$170k

Stage 6: Customer mobile app with crypto-wallet.

Time: *June - August 2018*

Purpose: To provide the customers with a single point of access to their wallet via BitRewards Mobile app for iOS and Android and use it online and offline. At this stage, the special offers of the BitRewards Network merchants and partners will become available within the app, and users will be able to purchase them with BIT and other currencies.

At this stage, the best offers from global CPA affiliate networks will be added to the customer wallet, which will allow customers to earn tokens for purchases at thousands of online stores globally.

Costs: \$160k

Stage 7: The Alfa-version of the AI-based rewards recommendation and items recommendation.

Time: July - November 2018

Purpose: To provide the early adopters with the efficient recommendations tools that increase the loyalty of the customers and sales and achieve efficient results from the split-testing for the key target audiences of merchants.

To further provide the omni-channel shopping experience for the customers. Digital gift cards, scanning of loyalty cards into the mobile wallet and geofencing and merchant search engine will be developed.

At this stage, we will open a subsidiary and will focus on the promotion of our products in the Asian market.

Costs: \$490k

Stage 8: Mobile SDK for merchant apps.

Time: September - December 2018

Purpose: To provide merchant proprietary mobile apps with BitRewards loyalty and cryptocurrency wallets.

Costs: \$170k

Stage 9: Integration of AI and machine learning into the BitRewards platform.

Time: January - April 2019

Purpose: Predictive analysis platform with AI recommendations mechanism. After this stage, the data collected by the platform will be used to predict customer behavior and automatically select the best incentivization tool and make the best offer along with the improvement of the efficiency of the merchants.

Costs: \$680k

Stage 10: Blockchain based traffic exchange between online and offline merchants.

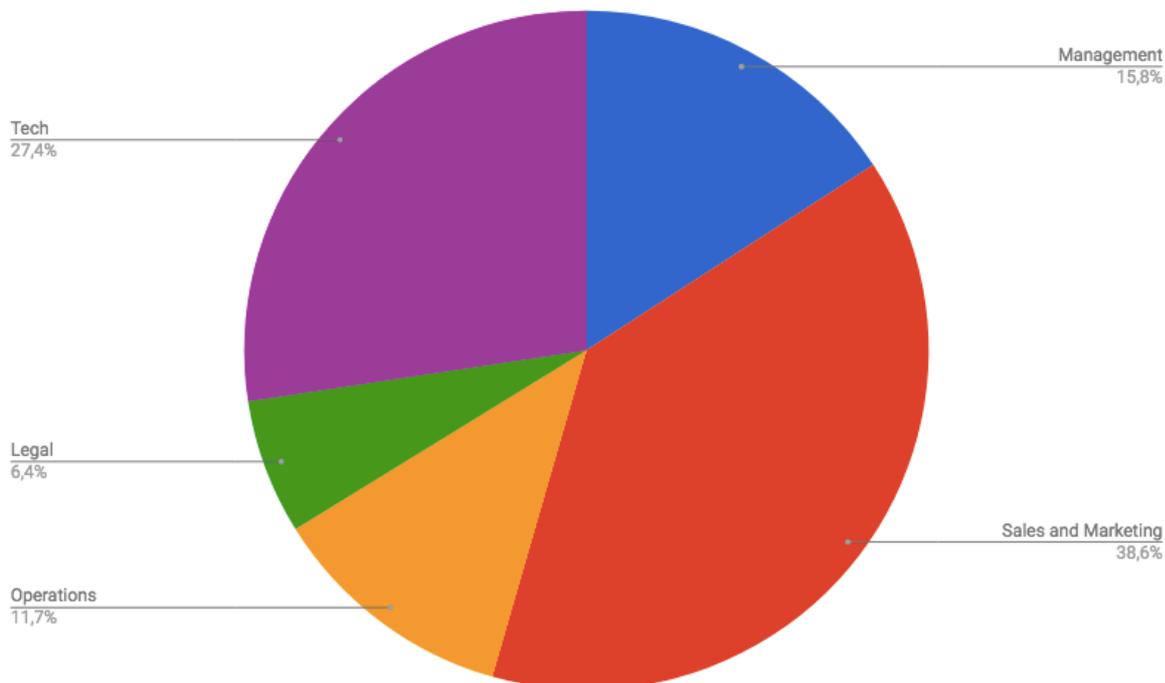
Time: *April - May 2019*

Purpose: To drive new traffic to the BitRewards Network member merchants via omni-channel real-time customer behavior analysis and recommendations.

We have considered BitRewards a decentralized system since the launch, decisions on necessary completions will be made by the forces of the community that will influence the goal-setting process and interact actively with the team. The majority of the system components will be developed on the open-source basis, and we encourage all developers to take part in the completion of the system.

Costs: \$180k

Costs breakdown



Field	Portion of budget	Activities
Product Development	27%	Product development according to development roadmap
Operations	12%	Management, other non-tech staff salaries
Marketing, sales, merchant acquisition & partnerships	39%	Expenses for attracting the retailers to the platform, making partnerships with payment providers, website builders, loyalty programs services providers and other partners.
Legal	6%	Company and subsidiaries establishment, contracts with the retailers, development of legal opinions about the entire stack of BitRewards services and retailers' operations, etc.
Management	16%	C-level executives salaries

Token generation event details

BIT token is an ERC-20 standard-basis Ethereum token.

BIT token allows for the payment of goods and services in partner merchants of the BitRewards system and can also be exchanged for ETH/USD at independent exchanges, or at the BitRewards liquidity contract.

Tokens will be offered on a private white list subscription efficient as of 25th of December 2017.

Token Sale Volume	up to 1,280,000,000
Token Issue Volume	up to 2,000,000,000
Distribution of Tokens:	12.00% - Reserve for liquidity 64.00% - Total for sale now 14.00% - Management 3.50% - Advisers 2.00% - Bounty 2.50% - Marketing 2.00% - Contingency
Soft cap:	\$3 000 000
Hard cap:	\$15 000 000
Unsold tokens:	All unsold token will be burnt
Token price:	0.00003472 ETH
Website link:	BitRewards.network
Accepted forms of payment	ETH, BTC
Private pre-sale Start Date:	December 25, 2017
Private pre-sale End Date:	January 11, 2018
Public pre-sale Start Date:	January 12, 2018
Public pre-sale End Date:	March 31, 2018
Crowd Sale Start Date:	April 01, 2018
Crowd Sale End Date:	April 30, 2018
Token Issue Date:	May 10, 2018
Liquidity (Exchanger) Smart Contract Launch	May 11, 2018
Major Exchanges Listing	June-July, 2018

Please note the purchased tokens for the amounts of more than US\$50.000,00 will be locked up for three months after the token sale event.

Legal

General information

BitRewards tokens (hereinafter referred to as BIT or BIT token) crypto-tokens issued on the Ethereum platform on the basis of an ERC-20 standard contract. BIT is a utility token designed to support transactions on the BitRewards Network platform.

BIT shall not be construed as and does not have the legal qualification of a security, as it does not represent any equity share and/or constitute the rights for any dividends or interest.

The sale of BIT is final and non-refundable. BIT are not shares and do not give the right to participate in the general meeting of BitRewards Network company or its current or future legal entities. BIT can not have a performance or a specific value outside the BitRewards Network platform. Therefore, BIT should not be used or purchased for speculative or investment purposes. The buyers of BIT acknowledge that national securities laws that ensure that investors are sold investments that include all the relevant disclosures and are subject to regulatory control of investor's protection are not applicable.

Anyone who buys BIT directly acknowledges and represents that he/she has carefully reviewed this white paper and fully understands the risks, costs and benefits associated with the purchase of BIT.

Required Knowledge

The BIT token buyer agrees that he/she understands and has significant experience in cryptocurrencies, blockchain, distributed ledger protocols and smart contracts systems and that he/she fully understands the risks associated with crowdsale, as well as the mechanisms associated with the use of cryptocurrencies.

BitRewards Network shall not be responsible for the loss of BIT or situations which make it impossible to access BIT that may result from any act or omission of the user or any person who undertakes to purchase BIT, or in the event of hacker attacks.

Risks

The acquisition of BIT and their storage are associated with various risks, in particular the risk that BIT will not be able to launch its services and develop the functionality of the BitRewards Network

platform and provide the promised features of the platform. Therefore, before purchasing BIT, any user should carefully consider the risks, costs and benefits of acquiring BIT in the crowdsale and, if necessary, to receive any independent recommendations in this regard. Any interested person who is unable to accept or understand the risks associated with the business (including the risks associated with the inability to deliver BitRewards Networks platform), or any other risks specified in this white paper and/or Terms and Conditions of the crowdsale should not acquire BIT.

Important Disclaimer

This white paper should not be considered as an invitation for investment. It is neither in any way nor should it be construed as an offering of securities in any jurisdiction. This white paper does not contain any information or advice that could be considered as a recommendation or which could be used as a basis for any investment decision. BIT are only utility tokens that can be used only on the BitRewards Network platform and are not intended to be used as an investment.

The offering of BIT on any trading platform is performed in order to allow the use of the BitRewards Network platform, not for speculative purposes. The offering of BIT on any trading platform does not change the legal qualification of the tokens, which remain a simple means for operations within the BitRewards Network platform and not as a security.

BitRewards Network and/or its subsidiaries should not be treated as a consultant for any legal, fiscal or financial matters. Any information contained in this white paper is provided for general information purposes only and BitRewards Network does not make any representation as to the accuracy or completeness of this information.

BitRewards Network is not a financial intermediary in accordance with any national law and is not required to obtain any Anti Money-Laundering authorizations. The purchase of BIT should not confer any rights or influence over BitRewards Network or its subsidiaries and management to the buyers.

Regulatory authorities in many countries carefully study the enterprises and operations related to cryptocurrencies. In this regard, regulatory measures, investigations or actions may affect the activities of BitRewards Network and even limit or prevent its development in the future. Any person who undertakes to purchase BIT must be aware of BitRewards Network business model. The white paper and/or terms and conditions of the crowdsale may change or need to be modified due to new regulatory requirements and compliance with any applicable laws in any jurisdiction. In this case, buyers of BIT, and anyone who undertakes to purchase BIT acknowledge and understand that neither BitRewards Network nor its subsidiaries are liable for any direct or indirect loss or damage caused by such changes.

BitRewards Network will do everything possible to start its activities and develop a BitRewards Network platform. Anyone who undertakes to purchase BIT acknowledges and understands that BitRewards does not provide any guarantees that it will be able to achieve it. They should acknowledge and understand therefore that BitRewards Network (including its subsidiaries and employees) is not liable for any loss or damage that may arise or relates to the inability to use BIT.

Representations and Warranties

Before taking a decision to purchase BIT, make sure you are capable to provide representations and warranties specified in the respective section of this white paper and/or Terms and Conditions of the crowdsale. The distribution of this document and the offering and sale of BIT in certain jurisdictions may be restricted by law, and therefore persons into whose possession this document comes should inform themselves about and observe any such restrictions. Any failure to comply with these restrictions could result in a violation of the laws of such jurisdiction. BIT have not been registered under the U.S. Securities Act of 1933 (the “Securities Act”), or with any securities regulatory authority of any state or other jurisdiction of the United States. BIT shall not be offered or sold to, or for the account or benefit of, a green card holder of the United States or a United States citizen or permanent resident of the United States (tax or otherwise), or to an individual having a primary residence or domicile in the United States (tax or otherwise), including Puerto Rico, the U.S. Virgin Islands or any other possession of the United States. If you are one of the aforesaid, you are not eligible to buy BIT in any form and/or by any means. Purchasing BIT, the buyers agree with the above and, in particular, they represent and guarantee that they:

- carefully read the white paper, fully agree to its terms and conditions and accept to be legally bound by them;
- are authorized and have the full right to purchase BIT in accordance with laws that apply in the jurisdiction of the place of their residence;
- live in a jurisdiction that allows purchasing BitRewards tokens via crowdsale without requiring any authorization;
- are familiar with all relevant rules and regulations in the specific jurisdiction in which they are based and that the purchase of cryptocurrencies in this jurisdiction is not prohibited, limited or not subject to additional conditions;
- will not use the purchase of BIT for any illegal activities, including, but not limited to, money laundering and financing of terrorism;
- have sufficient knowledge of the nature of cryptocurrencies and have considerable experience and functional understanding of the use and complexity of working with tokens and currencies and systems and services based on the blockchain;

- acquire BIT, because they want to have access to the BitRewards Network platform;
- do not buy BitRewards tokens for speculative investment or use.

Applicable law and arbitration

Any dispute or disagreement arising out of or under a crowd shall be settled by arbitration in accordance with the Singapore International Chamber of Commerce Arbitration Rules (Rules), in force on the date of the filing of the notice of arbitration in accordance with these Rules. The arbitration commission consists of only one arbitrator. The place of arbitration is Singapore International Arbitration Center. The arbitration proceedings are conducted in English.

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